



Medi Assist

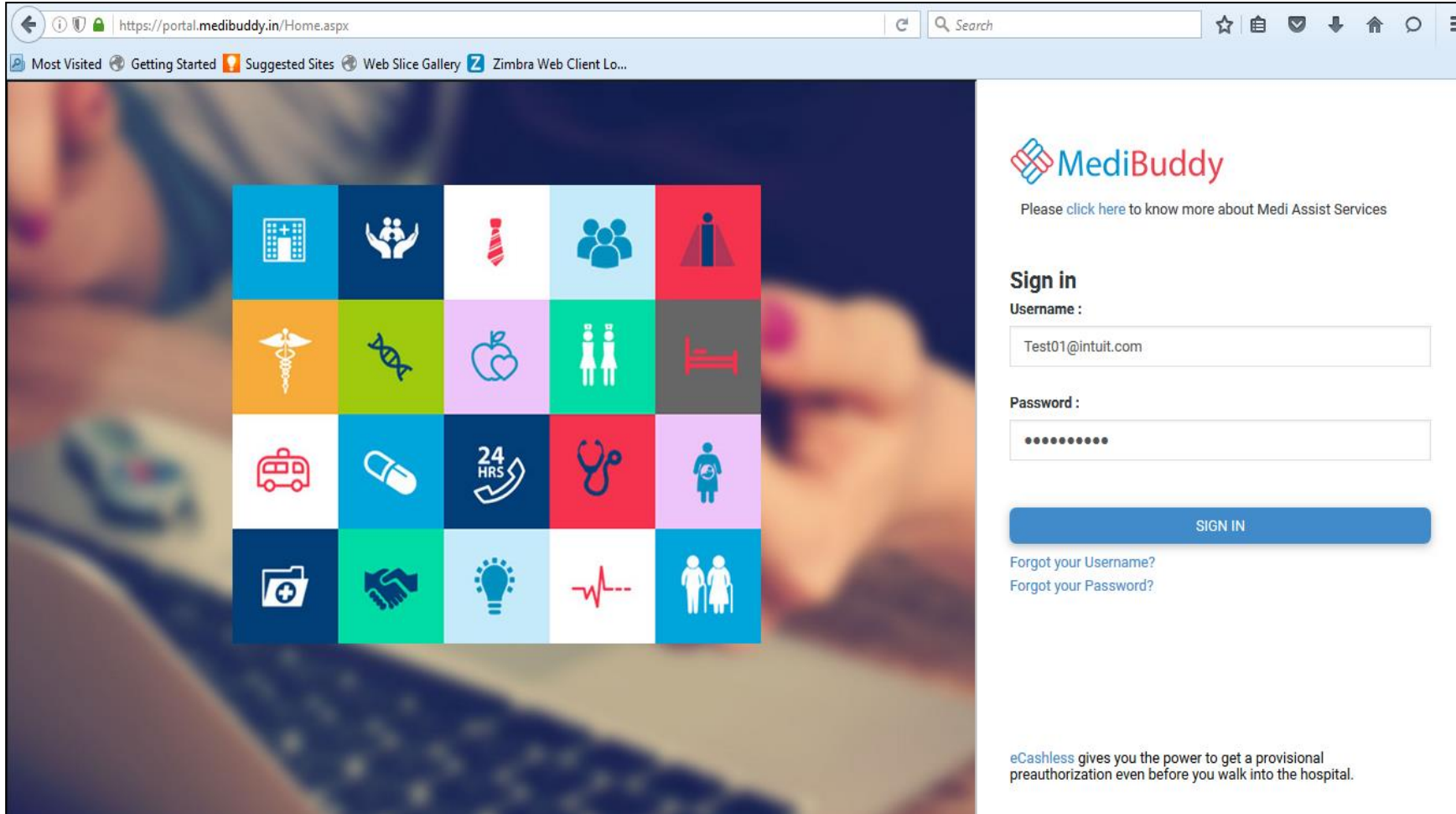
Simplifying healthcare; Multiplying Prosperity

MediBuddy Guide for Enrolment

Website : portal.medibuddy.in

Login

- Website
 - Enter URL in address bar of your browser : <https://portal.medibuddy.in>
 - Sign in with **Username and Password** as received via mail from intuit@mediassistindia.com
 - Please change your default password after you have logged in for the first time



Log In Credentials

Username: `employeeid@inuit.com`

Password : `DD-MM-YYYY`

Homepage

- Click on “**View Your Coverage, View Policy & Top Up Options**” to know more about policy coverage details
- Click on **Download E-cards** to generate E-cards.
- Click on **Enrolment** to start enrolling your dependents and yourself for Medical Coverage 2016-17



Your Health Policy

FY16-17 Insurance enrollment is live now! Click on Online enrolment to make the right selection for your family by August 12th, 2016.

[Online enrolment](#)

[Download eCard](#)

[View policy](#)

[Top Up Options](#)

[View Your Coverage](#)



Preventive Healthcare

Book an appointment for annual health check-up for yourself and your dependents. Follow it up with Wellness Coaching by talking to an expert who would help you in setting, monitoring, motivating and achieving your health goals.

[View Policy](#)

[Annual Health Check Up](#)

[Wellness Coaching](#)

[View History](#)

[View Reports](#)



OPD / Doctor Consultation

Avail discounts across network hospitals for Consultations, Procedures, Investigations and more.


[Access OPD](#)

[Home Healthcare Services](#)

Enrol Now – Step 1



- **Employee Information**
 - Click on **“Online Enrolment”** on home page. Employee information appears here
 - You can add / edit fields Marital Status, Marriage date & Mobile Number only (Mandatory Fields)
- **Enrol Dependent Details**
 - User can Edit / Remove / Add your dependents for Medical Coverage 2016-17 (Currently data has been freeze)
 - Depending on relation, click on Action , Enter Name , Date of Birth for respective dependent (Data has been freeze)

TestInt1
Home Menu Sign out

Employee Information			
Employee Name	TestInt1	Employee Code	Test01
Date Of Birth	17-Jul-1985	Gender	Male
Date Of Hire	02-Mar-2015	Email	<input type="text"/>
Marital Status	<input checked="" type="radio"/> Single <input type="radio"/> Married	Marriage Date	

Enrolment Dependent Details					
Relation	Action	Name	DOB	Age	Gender
Employee		TestInt1	17-Jul-1985	30	M
Father	Add	<input type="text"/>	<input type="text"/>		M
Mother	Add	<input type="text"/>	<input type="text"/>		F

Top Up Premium Coverage for base policy			
Sum Insured	<input type="text" value="--Select--"/>	Premium (Inclusive of service tax)	0

The premium would be deducted in the upcoming payroll		
	Sum Insured (INR)	Premium (INR)
Basic Sum Insured	500000	0

Enrol Now – Step 2



Employee Information

- Check the “Annual Premium” prior to confirming your enrolment
- Click on “Confirm” button to complete your enrolment.

Employee Information			
Employee Name	TestInt1	Employee Code	Test01
Date Of Birth	17-Jul-1985	Gender	Male
Date Of Hire	02-Mar-2015	Email	syed.sajid@mediassistindia.com
Marital Status	<input checked="" type="radio"/> Single <input type="radio"/> Married	Marriage Date	

Enrolment Dependent Details					
Relation	Action	Name	DOB	Age	Gender
Employee		TestInt1	17-Jul-1985	30	M
Father	Add	<input type="text"/>	<input type="text"/>		M
Mother	Add	<input type="text"/>	<input type="text"/>		F

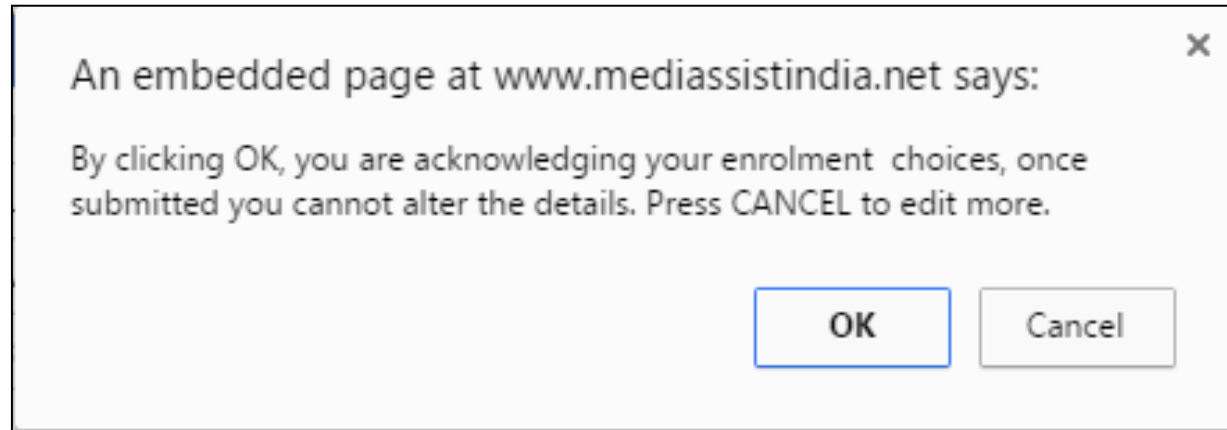
Top Up Premium Coverage for base policy			
Sum Insured	<input type="text" value="--Select--"/>	Premium (Inclusive of service tax)	0

The premium would be deducted in the upcoming payroll		
	Sum Insured (INR)	Annual Premium (INR)
Basic Sum Insured	500000	0
Top up policy	0	0
Net Payable Premium :		0

[Confirm](#)

Enrol Now – Step 3

- Find the below **“Pop-Up Alert”** once user clicks on confirm. Click **“OK”** to Confirm



- Find below **“Confirmation Message”** once enrolment is successfully confirmed



intuit. TestInt1

[Home](#) [Menu](#) [Sign out](#)

Employee Details Updated Successfully

Your enrolment window is closed for FY and any beneficiaries will not be added further for this current Financial Year. However, Newly married spouse and new born children can be added within 30 days from date of marriage/birth.

Employee Information			
Employee Name	TestInt1	Employee Code	Test01
Date Of Birth	17-Jul-1985	Gender	Male
Date Of Hire	02-Mar-2015	Email	syed.sajid@mediassistindia.com
Marital Status	<input checked="" type="radio"/> Single <input type="radio"/> Married	Marriage Date	

Download E-Cards

- Click on Download E-Cards to generate E-Cards for your dependents Confirmed by you in Enrolment Now



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[Home Healthcare Services](#)

• Download E-Cards

 **intuit.**

Beneficiary name:	TestInt1
Reference Number	2610958
Employee code:	Test01
Relation:	Self
Date of birth:	17-Jul-1985
Primary insured:	TestInt1
Policy period:	01-08-2015 to 31-07-2016
Policy holder:	INTUIT INDIA PRODUCT DEVELOPMENT CENTRE PVT LTD
Generated On:	23-07-2016 11:31:44




Medi Assist

Authorised Signatory

Toll free phone number: 1-800-425-9449

- This card is only for identification and is not an authorization to proceed with the treatment or a guarantee for payment.
- In the case of photoless identity cards issued to beneficiaries, acceptable proof of identity such as Aadhar Card/Passport/Driver License/ Ration Card / Voters ID Card / PAN Card should be presented at hospitals.
- This non-transferable identification card is valid at selected Network Hospitals & will enable Card Holder to avail cashless hospitalization only on the basis of preauthorization by Medi Assist.
- For the latest updated Network hospital list, login to www.mediassistindia.com

MEDI ASSIST INDIA TPA PVT. LTD.

Tower D, 4th Floor, IBC Knowledge Park, 4/1, Bannerghatta Road, K.M.Layout, Bengaluru,
Karnataka 560029.CIN: U85199KA1999PTC025676

Website: www.mediassistindia.com Email: intuit@mediassistindia.com

Profile

- Click on Profile bottom of the page to view / Edit Profile



The screenshot shows the top navigation bar with the Intuit logo on the left and several menu items: Insurance Enrolment, Wellness Coaching, Senior Care Program, OPD, Home Healthcare, Profile (highlighted with a red arrow), and Sign out. Below the navigation bar is a large banner with a dark background on the left and a colorful illustration of a family on the right. The text in the banner reads: "Hello TestInt1, Welcome to MediBuddy, your personalized e-gateway to Medi Assist services. Learn about the new and enhanced benefits around Preventive Healthcare, OPD/Doctor Consultation and Pharmacy at your doorsteps. Insurance enrollment for FY16-17 is now open! Please select the appropriate plan for your dependents latest by August 12th, 2016."



Your Health Policy

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- Click on User Details to View / Edit Personal email ID or Mobile Number

User Profile

User Details Change password Bank Details

Employee full name	<input type="text"/>	Date of birth	1979-11-23
Corporate Name	<input type="text"/>	Official email ID *	<input type="text"/>
Personal email ID	N/A	Mobile number *	N/A

[Edit](#)

- Click on Change Password to save a new password for Login Username

User Profile

User Details Change password Bank Details

Old password *	<input type="text" value="Old Password"/>
New password *	<input type="text" value="New Password"/>
Retype password *	<input type="text" value="Retype Password"/>

[Change Password](#)

- To Save you Bank Details Click on Bank Details

User Profile

User Details

Change password

Bank Details

* **Please note** that bank details is not a mandatory field, however we advise you to fill up the bank details so that the claim amount can be directly settled to your account.

Account holder name *

Account number *

IFSC code *

Bank name *

Branch *

Bank address *

Submit

Cancel

Saved Bank Details

- Once you save Bank details, click on Upload Cheque Leaf to upload scan image of cancelled cheque of your account

User Details Change password **Bank Details**

*** Please note** that bank details is not a mandatory field, however we advise you to fill up the bank details so that the claim amount can be directly settled to your account.

Account holder name *	<input type="text" value="Enter account holder name"/>	Account number *	<input type="text" value="Enter account number"/>
IFSC code *	<input type="text" value="Enter IFSC code"/>	Bank name *	<input type="text" value="Enter bank name"/>
Branch *	<input type="text" value="Enter branch name"/>	Bank address *	<input type="text" value="Enter bank address"/>

Submit **Cancel**

Saved Bank Details

Bank Name	Branch Name	IFSC Code	Location	A/C No	A/C Holder Name	Action
HDFC Bank	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	Upload Cheque Leaf Remove

View Employee Policy

- Click on View “View Your Coverage” Tab on homepage to know employee Policy highlights details



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Search Network Hospitals

- Click on Search Network Hospitals to know hospitals near you



Hospitalization

Find your network hospital and also inform us about your hospitalization in advance for speedier processing of cashless and reimbursement claims.

[Network hospitals](#)

[Intimate eCashless](#)

[Intimate reimbursement](#)

* The eCashless facility can be availed only if the request is raised 48 hours prior to the hospitalisation.



Claims

Submit your hospitalization claims online and track your claim status in real-time.

[Submit claims](#)

[Track claims](#)



Pharmacy at your Doorsteps

Order medicines online conveniently and get them delivered at your doorstep. Please make sure you upload the prescription for ordering the medicines.

[Order Medicines](#)

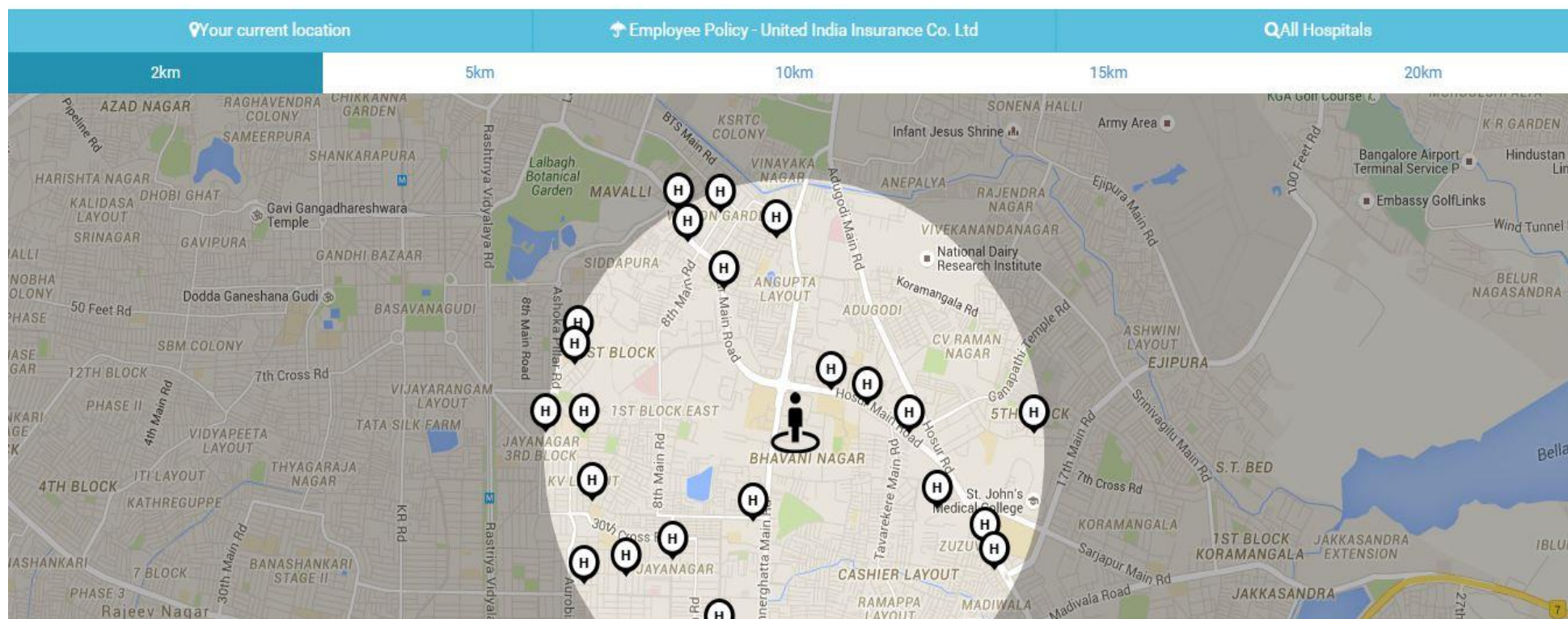
[My orders](#)

- When system prompts you to “Select your Insurer”

Select your insurer

-- Select the insurance company --

- Network Hospitals are reflected near you according to your current location



Your Claims

- Click on “Your Claims” to know the status of your claim



Hospitalization

Find your network hospital and also inform us about your hospitalization in advance for speedier processing of cashless and reimbursement claims.

[Network hospitals](#)

[Intimate eCashless](#)

[Intimate reimbursement](#)

* The eCashless facility can be availed only if the request is raised 48 hours prior to the hospitalisation.



Claims

Submit your hospitalization claims online and track your claim status in real-time.

[Submit claims](#)

[Track claims](#)



Pharmacy at your Doorsteps

Order medicines online conveniently and get them delivered at your doorstep. Please make sure you upload the prescription for ordering the medicines.

[Order Medicines](#)

[My orders](#)

- Click on eCashless in Menu tab to experience innovative claim submission
 - E-Cashless helps you to plan and raise Cashless Request for a **planned admission** without going to the hospital
 - Just fill in the details and you are ready to submit your claim

Get eCashless Hospitalization

Hospitalization For* Choose the beneficiary being hospitalized ▼	Mobile number (where you want to receive status updates)* Mobile Number
Search Hospital (Enter minimum 3 characters)* Enter hospital name	Room type* Choose the room type ▼
Expected date of admission* Date of Hospitalisation	Expected date of discharge Date of Discharge
Treatment for * E.g., Cataract	Proposed treatment * E.g., Lasik
Full name of your treating doctor* Your's Doctor Name	Out Patient Number Your OP Number

Happy to partner

	INTUIT Dedicated Email ID	Toll Free Number
For general queries	intuit@mediassistindia.com	1800 419 6744

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