

FY25 UK Private Medical Insurance & Dental Insurance Plan Annual Enrolment FAQ

1. How do I enrol or make changes to my Private Medical Insurance and Dental Insurance coverage for FY25?

The enrolment window on [Darwin, your benefits administrator](#) will be open from July 1, 2024 till July 29, 2024 (11:59 PM GMT). If you don't take action during the enrolment period, your coverage will continue under the same plans that you are currently enrolled in.

You will receive an email from Benefits_Total_Rewards inviting you to enrol or make changes to your Private Medical Insurance & Dental Insurance Plan on July 1, 2024.

2. If I do not wish to make any changes to my existing plan (medical and dental plan, dependents enrolled), do I still need to take any action?

You do not need to take any action in this case. Your current plan will be carried forward to FY25 (August 1, 2024 to July 31, 2025).

3. Can I make changes or corrections to my enrolment after I complete and submit selection(s) on Darwin?

In this case, you do not need to take any additional action. Your current enrolment selection will be carried forward to the next fiscal year (August 1, 2024 - July 31, 2025).

4. Who are the eligible dependents to enrol into Private Medical Insurance and Dental Insurance?

You can enrol your spouse / partner and children under single parent, couple or family cover. If you do not wish to enrol your dependents, you can choose single cover.

Single cover - ~~Cover only~~ employee only

Single parent cover - Employee and child / children

Couple cover - Employee and spouse / partner

Family cover - Employee, spouse / partner and child / children

5. What is the premium for Medical and Dental insurance?

The chart below provides additional information about Medical and Dental insurance premiums paid by Intuit to the insurer. The premium paid by Intuit is subject to taxes and NI, which will be deducted from your salary.

Medical Insurance

FY25	Status	Annual Premium (£)
Medical	Single	1,278.38
	Couple	2,566.76
	Family	3,195.94
	Single parent	1,917.56

Dental insurance

FY25	Status	Annual Premium (£)
Dental	Single	244.38
	Couple	488.78
	Family	733.16
	Single parent	488.78

6. How do I get my welcome pack for Private Medical Insurance and Dental Insurance?

Bupa, the Private Medical Insurance and Dental Insurance provider will send your new medical and dental welcome pack via Bupa Touch by the end of August, for details refer [Bupa Touch Service](#).

For more information and assistance with questions, please contact out to Bupa, the Medical and Dental Insurance provider:

- **Medical:** 03456 090444. Available Monday-Friday, 8 AM-8 PM; Saturday, 8 AM-4 PM.
- **Dental:** 0800 237 7777 or 0845 604 0623. Available Monday-Friday, 8 AM-6 PM; Saturday, 8 AM-1 PM

7. Who should I contact, if I experience technical difficulties on the Darwin portal?

Please contact: enquiry.asiapac@darwin.com
