



mW!SE - ParamountTPA app

***Paramount Health Services &
Insurance TPA Pvt. Ltd***

Main Screen



If you are existing user
press this for login

If you are new to app
press this to complete
registration



Employee Login

If already registered
then Login using your
Employee no. Group
code and MPIN



The image shows a smartphone screen with the Paramount Health login interface. At the top, there are status icons and the time 12:44 pm. Below the status bar, the word "Login" is displayed in white on a dark blue background. Underneath, there are two tabs: "EMPLOYEE" (selected) and "INDIVIDUAL". The Paramount Health logo is centered, featuring a triangle with a sun and hands, with the text "Paramount Health" and the tagline "Your life is your health". Below the logo are three input fields: "Enter employee no.", "Enter group code" (with a question mark icon), and "Enter 6 digit mpin". There is a checkbox for "Show Password" and a link for "Forgot mpin?". A dark blue button labeled "LOGIN" is positioned below these fields. Underneath the button is the text "OR" and a link for "New User? Sign Up". At the bottom of the screen, there is a navigation bar with four icons: "Health Tips", a stethoscope, a hospital building, and a gear.

Don't know your
group code?
Tap on "?" icon

Else Sign Up



Employee Sign Up

- Sign up using Employee No., Group code and DOB
- If mobile number not registered it will ask for mobile number



The image shows a smartphone screen with the 'Employee Sign Up' app. The app has a dark blue header with the title 'Employee Sign Up'. Below the header is the Paramount Health logo, which consists of a triangle containing a sun and a heart, with the text 'Paramount Health' and 'Your link to good health' underneath. The main content area contains three input fields: 'Enter employee no.', 'Enter group code', and 'Select DOB'. A dark blue callout bubble with a white question mark and the text 'Know Your Group Code' is positioned over the 'Enter group code' field. Below the input fields is a dark blue button labeled 'SIGN UP'. Underneath the button is the text 'OR' and 'Already registered? Login'. The status bar at the top of the phone shows the time as 12:45 pm and the battery level at 76%.

Don't know your group code?
Tap on "?" icon

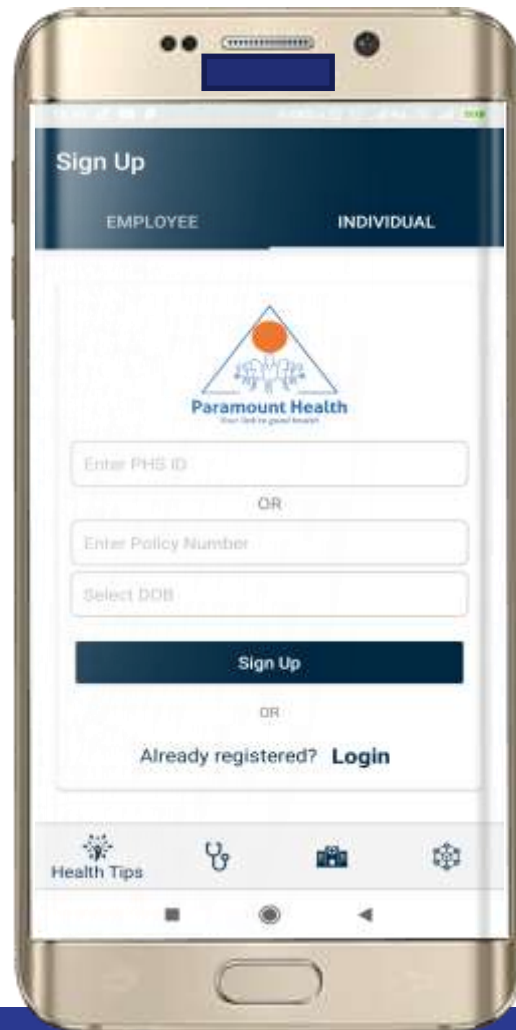
Individual Login

Login with your PHS id
or Policy number and
MPIN sent to your
registered mobile
number



Individual Sign Up

- Sign up using PHS Id or Policy number and DOB



Forgot mpin

Enter Employee No., Group Code & DOB you will get mpin on your registered Mobile no.



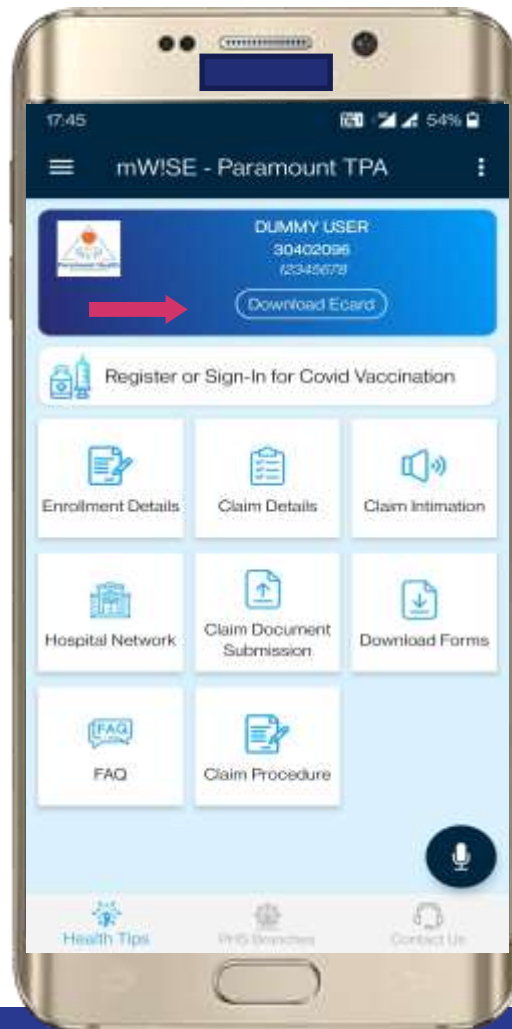
The image shows a smartphone screen with the title "Forgot mpin". At the top, there is a status bar with icons for signal, Wi-Fi, battery (76%), and time (12:45 pm). Below the title bar is the Paramount Health logo, which consists of a triangle containing a sun and a group of people. Underneath the logo is the text "Paramount Health" and the tagline "Your life in good health". The screen features three input fields: "Enter employee no.", "Enter group code", and "Select DOB". At the bottom of the form is a dark blue button labeled "SUBMIT".

← Tap on Submit



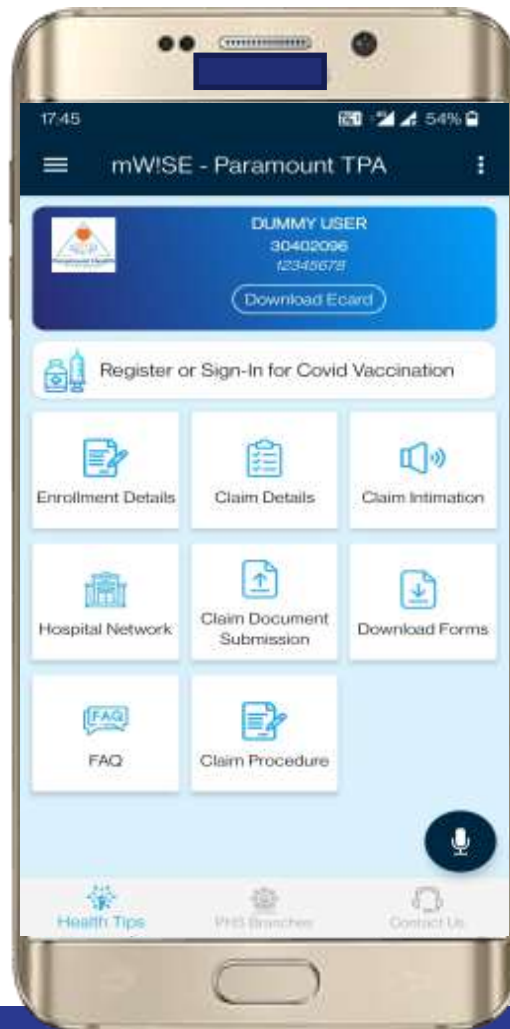
Main Screen

Tap to Download E-Card
of all members



Main Screen

Tap to view Enrollment
Details →



Tap for speech to text
shortcut facility
eg :-

- “hospital near me”
- “IPD claim”
- “BMI Calculator”



Policy List



Tap to view Members covered under the policy

Policy Details

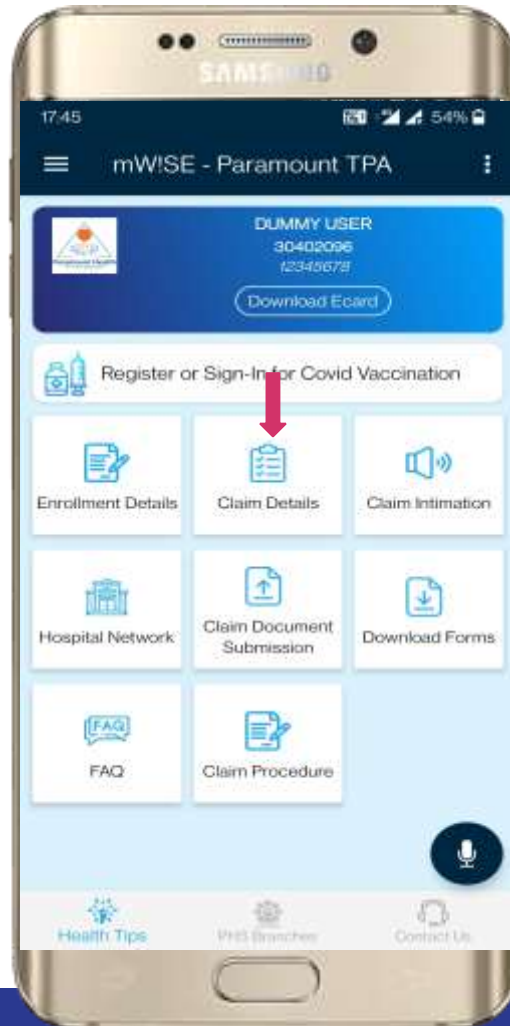


Tap to download
Member E-Card



Main Screen

Tap to check claim details



Claim Details

Choose IPD or OPD

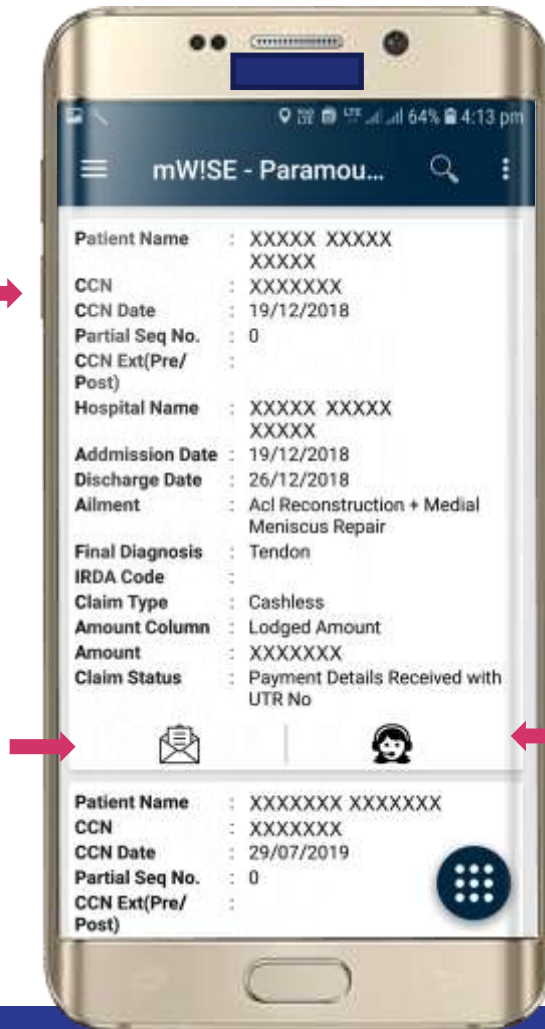


IPD Claim List

Tap on any policy to view

- Processing sheet summary
- Processing Details
- Claim Details

Tap to view letters
e.g. Additional info letter, Authorization letter

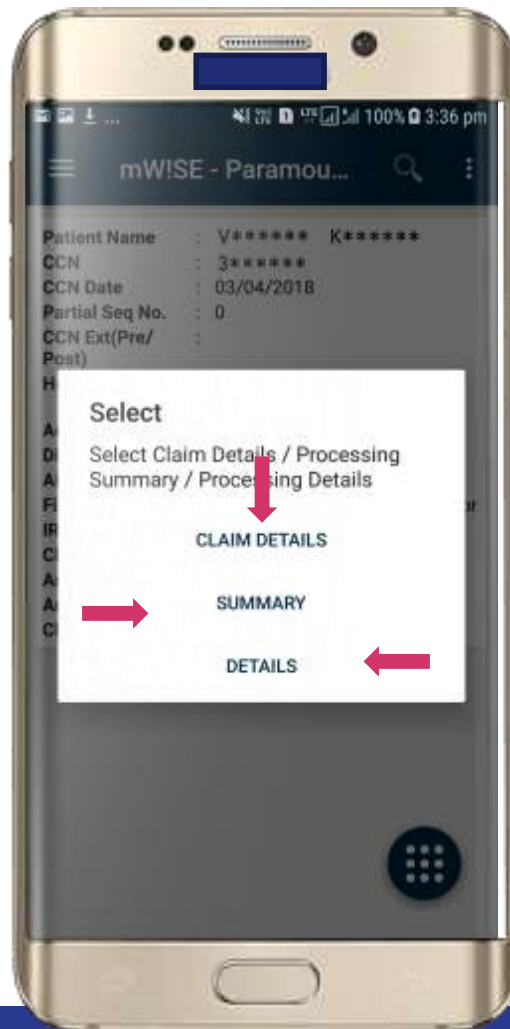


Tap to view
Communication Logs

IPD Claim List

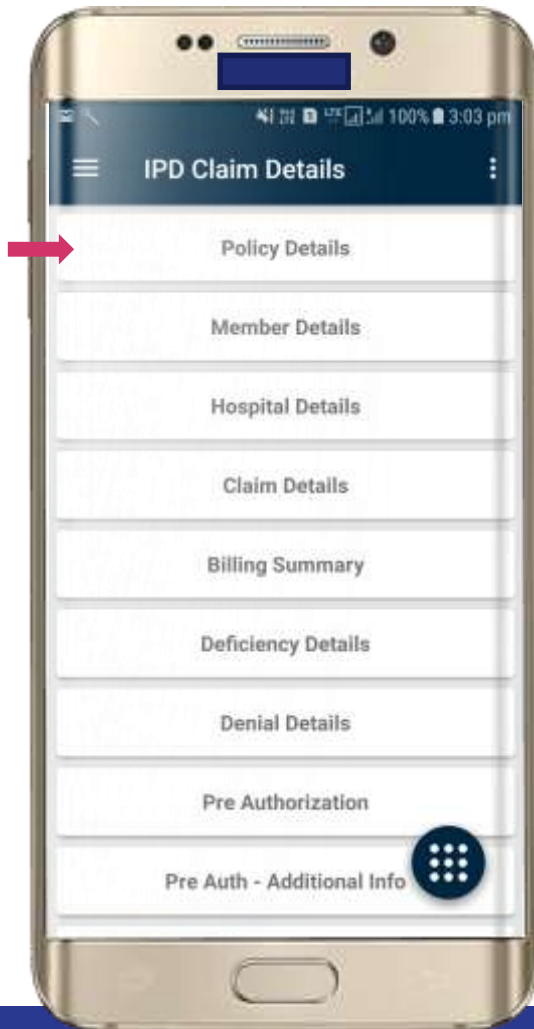
Tap on

- Processing sheet summary
- Processing Details
- Claim Details

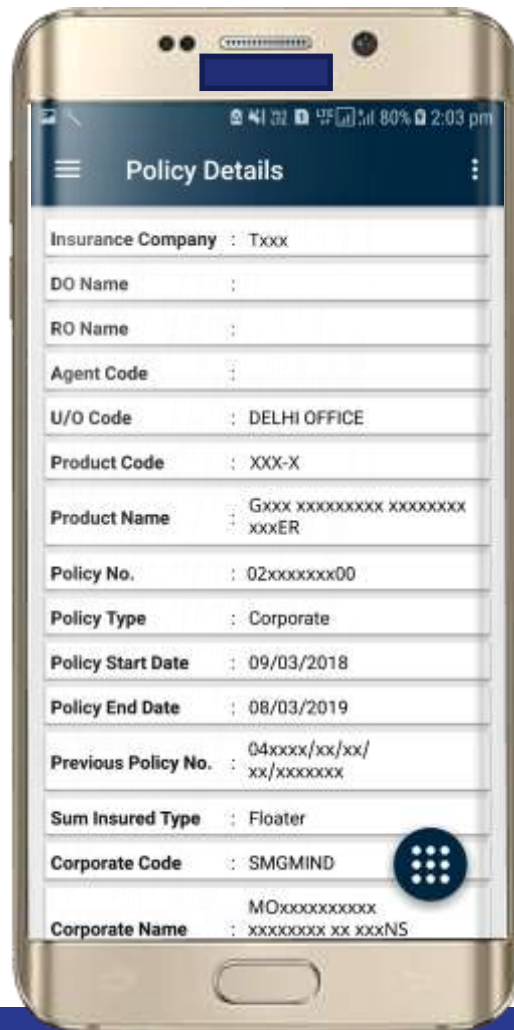


Claim Details

Tap to view Policy
Details

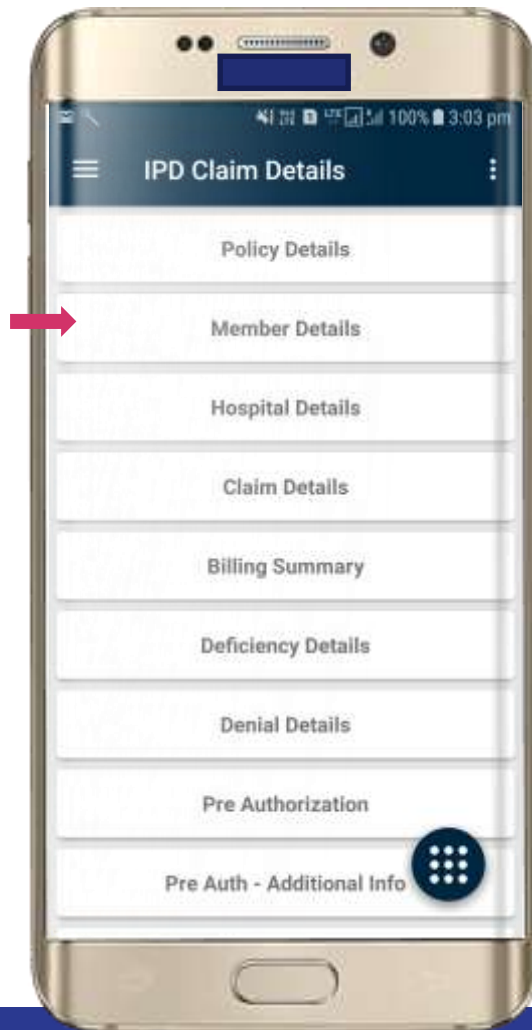


Policy Details



Claim Details

Tap to view Member
Details

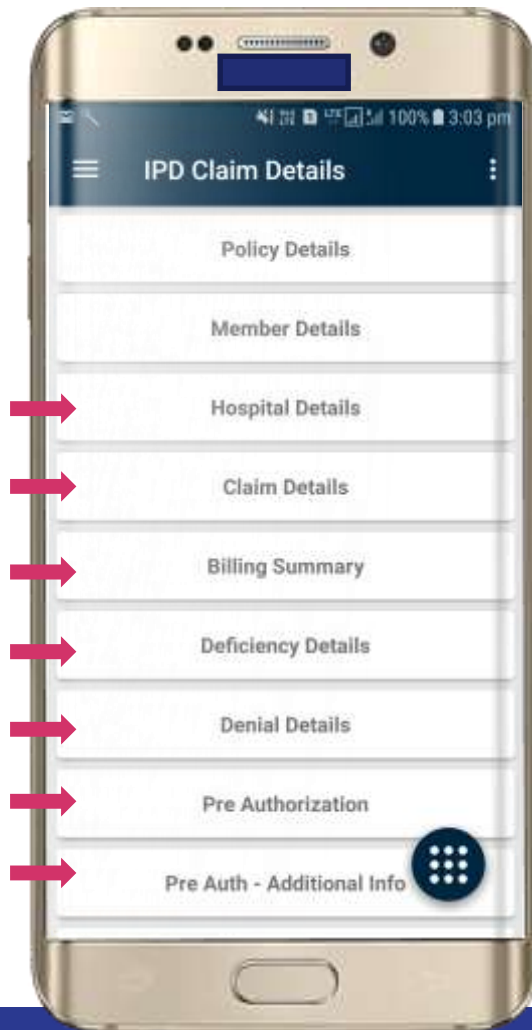


Member Details



Claim Details

Similarly user can view other details by simply tapping on the respective Menu items available



IPD Summary

Choose to view

- Summary
- Deductions
- Sum Insured BreakUp

IPD Summary

SUMMARY DEDUCTIONS SUM INSURED BREAK UP

CCN : 3*****
CCN Extension :
Partial No. : 0
Lodgement No. : 777
Claim Status : Claim Settled
Insurance Claim No. : 0*****

Sr.No.	IRDA Primary Code	Particulars	Amount Claimed
1	100000	Room & Nursing Charges	3300.0
2	400000	Medicine & Consumables charges	11874.0
3	500000	Professional fees charges	79380.0
4	600000	Investigation Charges	7900.0
5	800000	Miscellaneous charges	1001.0
Total Claimed Amount			100000.0

IPD Summary

Choose to view

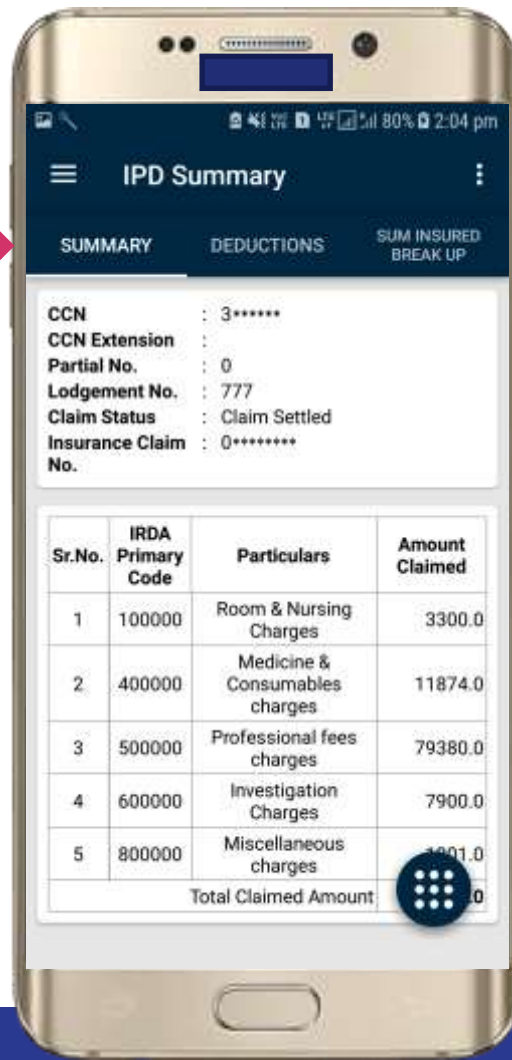
- Summary
- Deductions
- Sum Insured BreakUp

Particulars	Non Payable
Room & Nursing Charges	0.0
Medicine & Consumables charges	2076.0
Rs.110/-Trolley cover,Rs.210/-Gloves,Rs.780/disposable,Rs.28/-Gloves,Rs.71/-Betadine,Rs.70/- Common item,Rs14/-Gloves,Rs400/-gauze,Rs.70/-Apron,Rs.140/- Apron,Rs.13/-bandage, Rs.170/-Gloves are not payable.	
Professional fees charges	301.0
RS.300/-Dietician charge,Rs.1/-RMO charge not payable	
Investigation Charges	0.0
Miscellaneous charges	1801.0
Rs.1801/-Other charge not payable	
Total Deduction Amount	0
Total Claimed	: 104255.0

IPD Summary

Choose to view

- Summary
- Deductions
- Sum Insured BreakUp



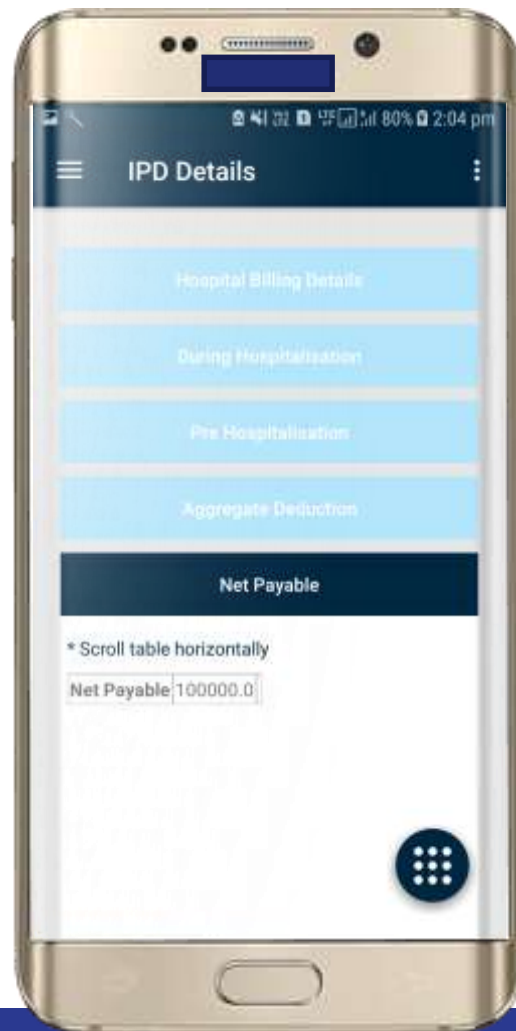
IPD Summary

SUMMARY DEDUCTIONS SUM INSURED BREAK UP

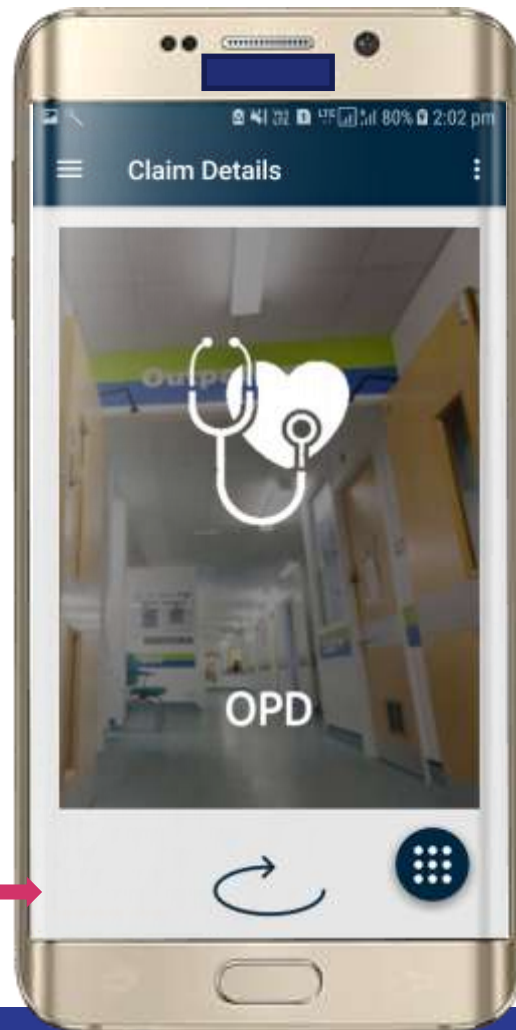
CCN : 3*****
CCN Extension :
Partial No. : 0
Lodgement No. : 777
Claim Status : Claim Settled
Insurance Claim No. : 0*****

Sr.No.	IRDA Primary Code	Particulars	Amount Claimed
1	100000	Room & Nursing Charges	3300.0
2	400000	Medicine & Consumables charges	11874.0
3	500000	Professional fees charges	79380.0
4	600000	Investigation Charges	7900.0
5	800000	Miscellaneous charges	3901.0
Total Claimed Amount			0

IPD Processing Details



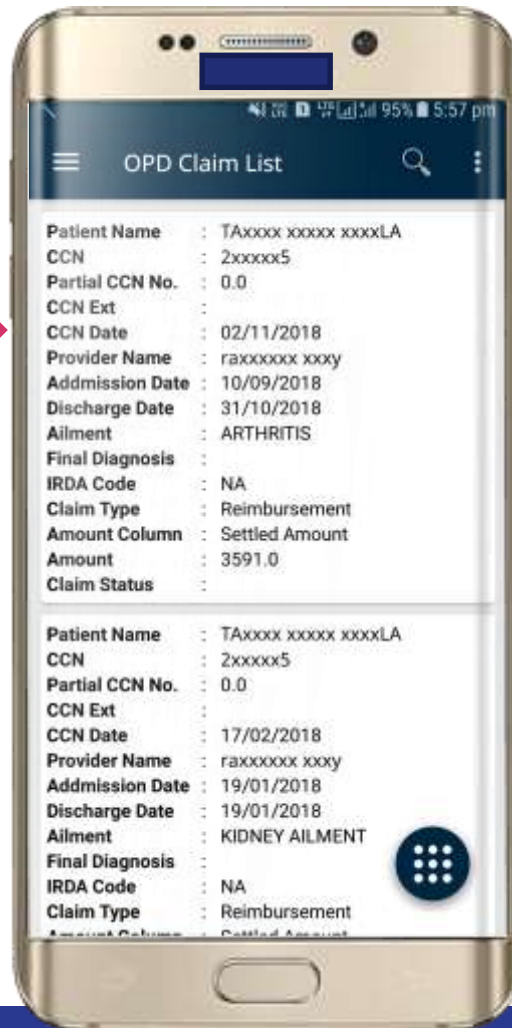
Claim Details



Choose IPD or OPD

Similarly user can view
OPD details

OPD Claim List



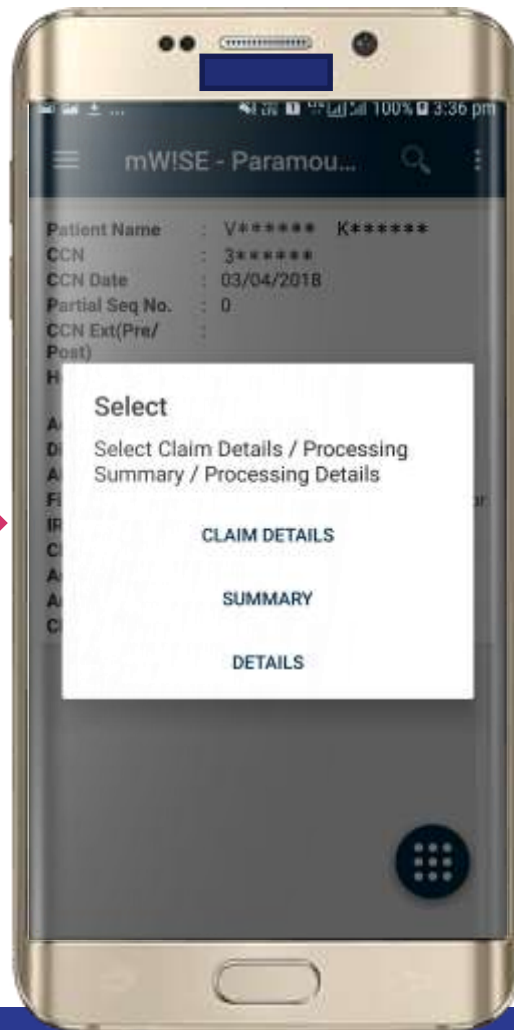
Tap on any policy to view

- Processing sheet summary
- Processing Details
- Claim Details

OPD Claim List

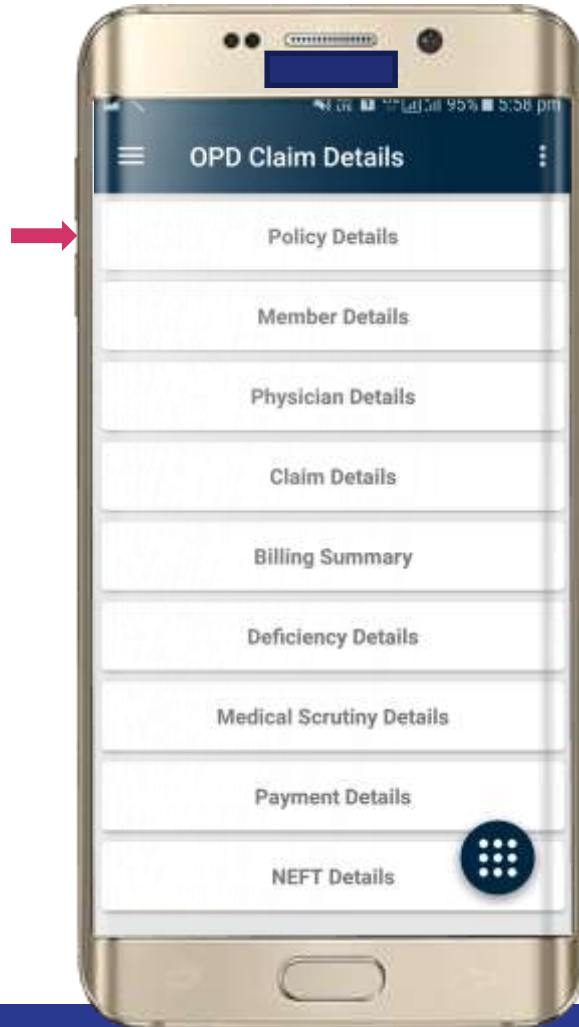
Choose between

- Processing sheet summary
- Processing Details
- Claim Details



OPD Claim Details

Tap to view Policy
Details

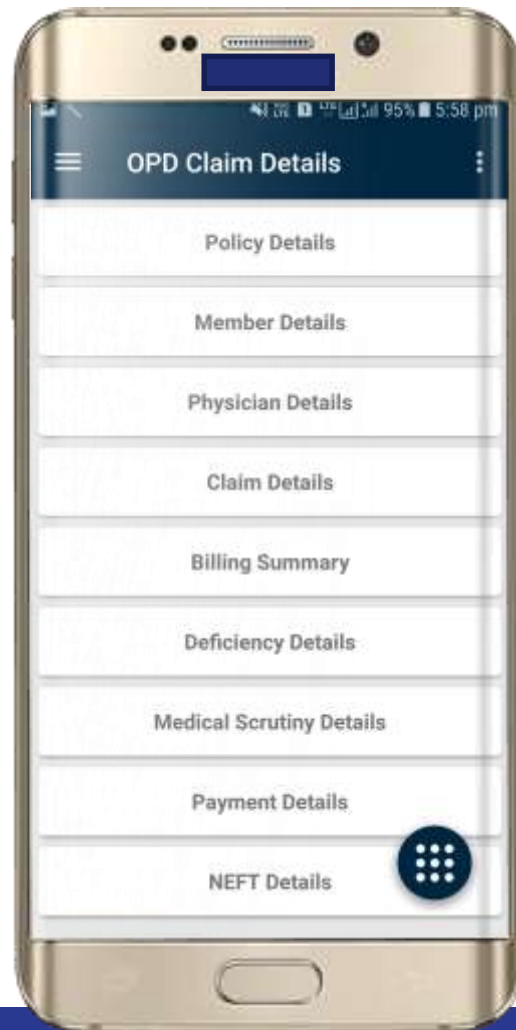


Policy Details



OPD Claim Details

Tap to view Billing
Details

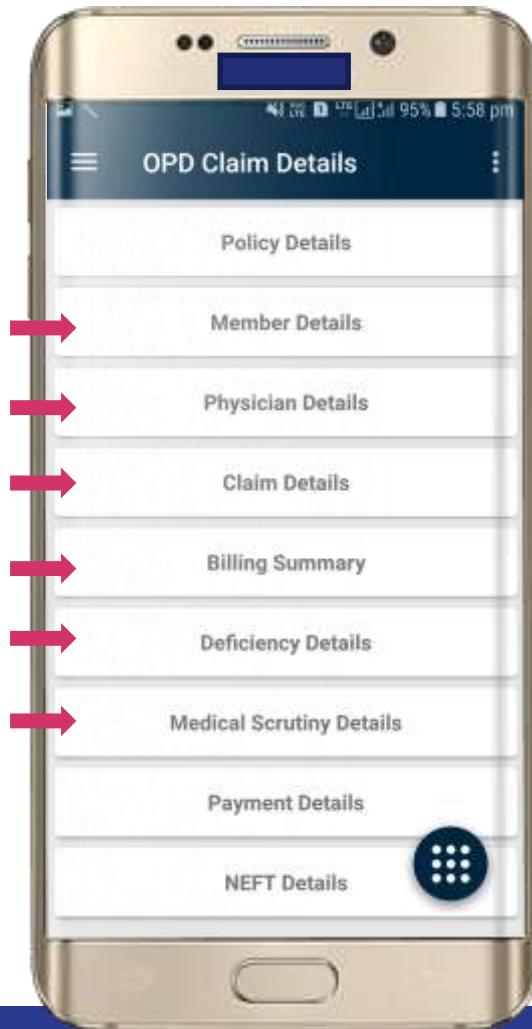


Billing Details



OPD Claim Details

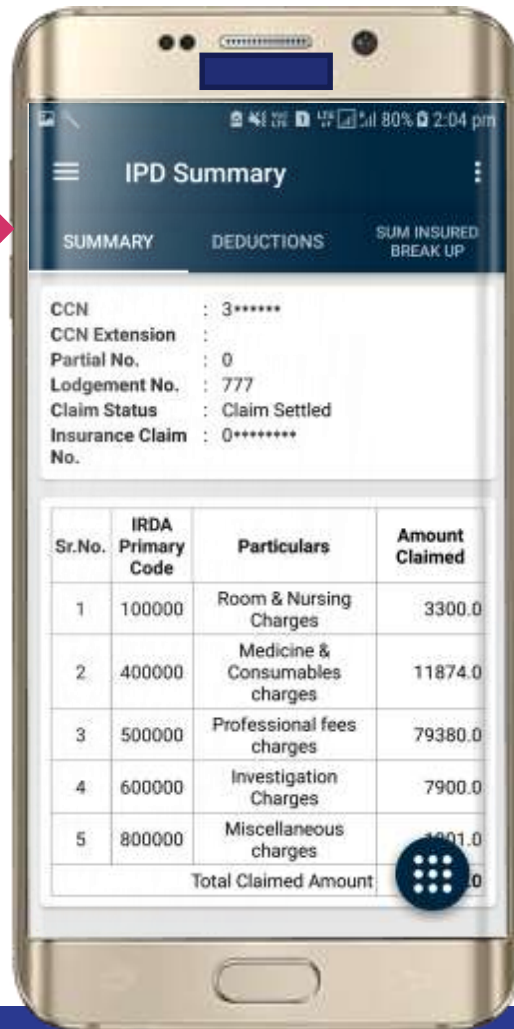
Similarly user can view other details by simply tapping on the respective Menu items available



OPD Summary

Choose to view

- Summary
- Deductions
- Sum Insured BreakUp



OPD Summary

Choose to view

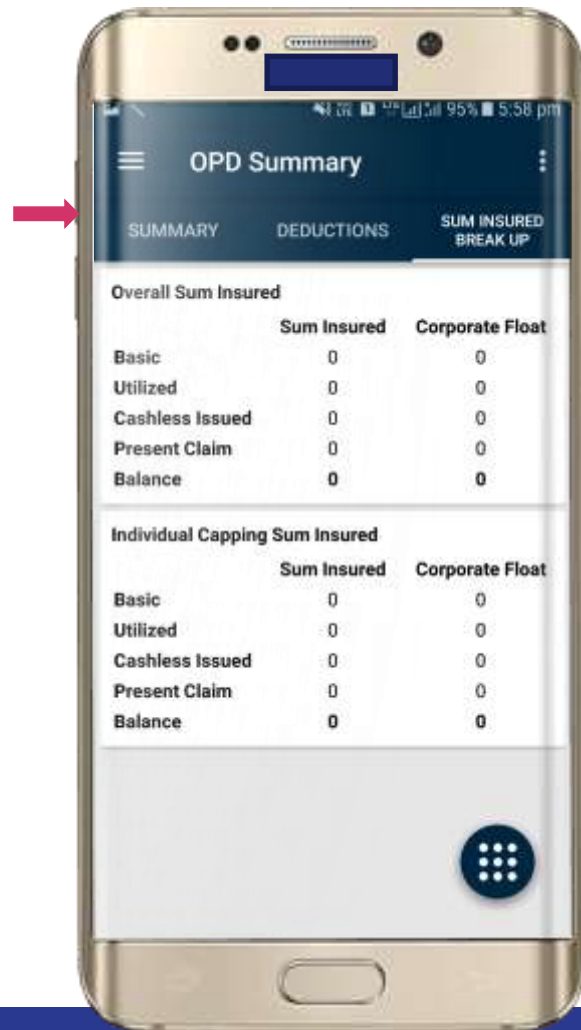
- Summary
- Deductions
- Sum Insured BreakUp



OPD Summary

Choose to view

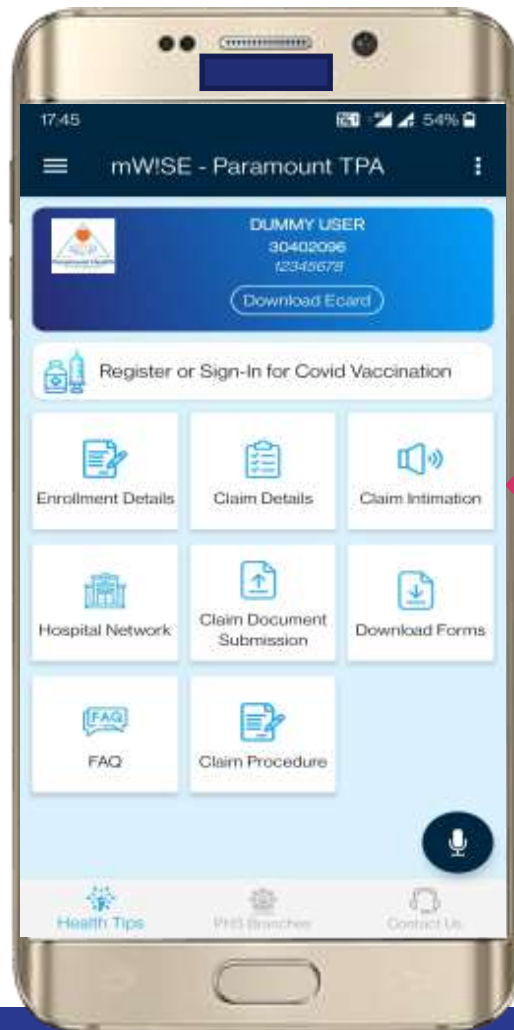
- Summary
- Deductions
- Sum Insured BreakUp



OPD Processing Details



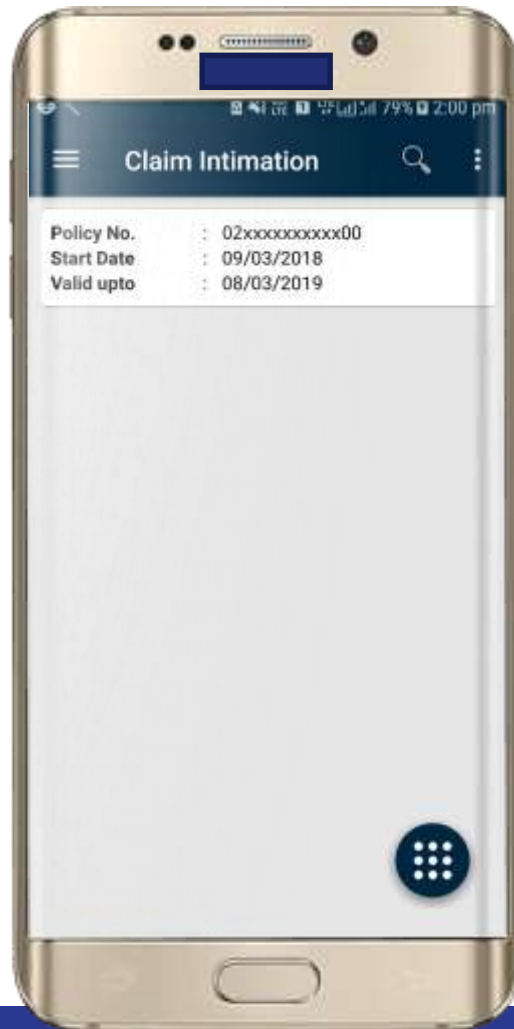
Main Screen



Tap to Intimate claim



Claim Intimation Policy List



Tap to view Member
details

Policy Details

Tap against the member
to intimate claim



Claim Intimation

Enter all details properly
and submit.



Claim Intimation

Select Claim Type

Select State

Select City

Enter Doctor Name

Date Of Admission

Mobile Number

Email ID

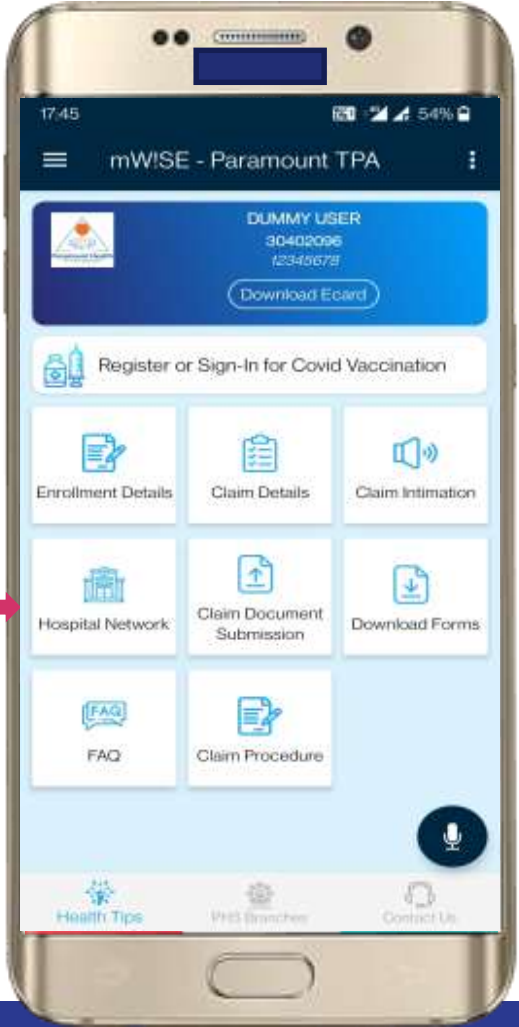
Diagnosis / Ailment

Claim Amount

SUBMIT



Main Screen

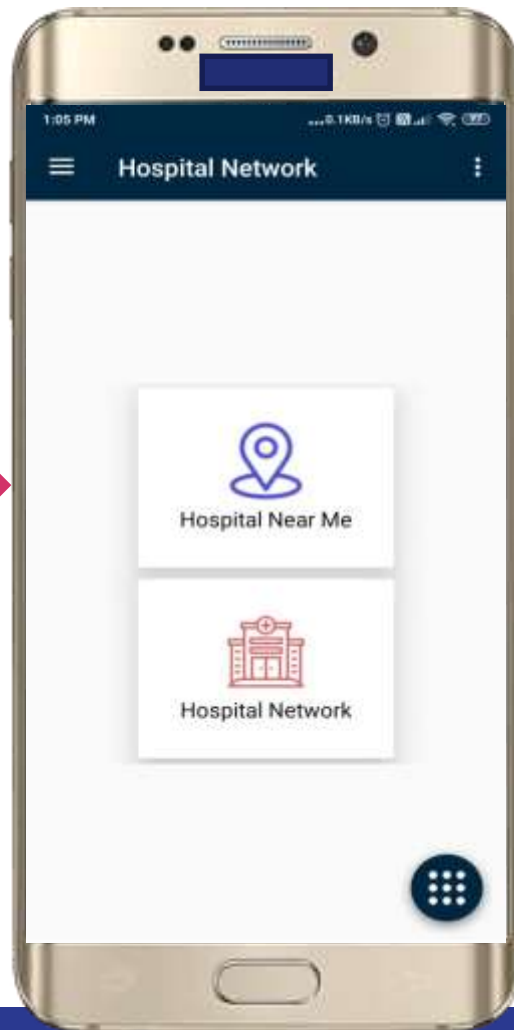


Tap to use Hospital Network



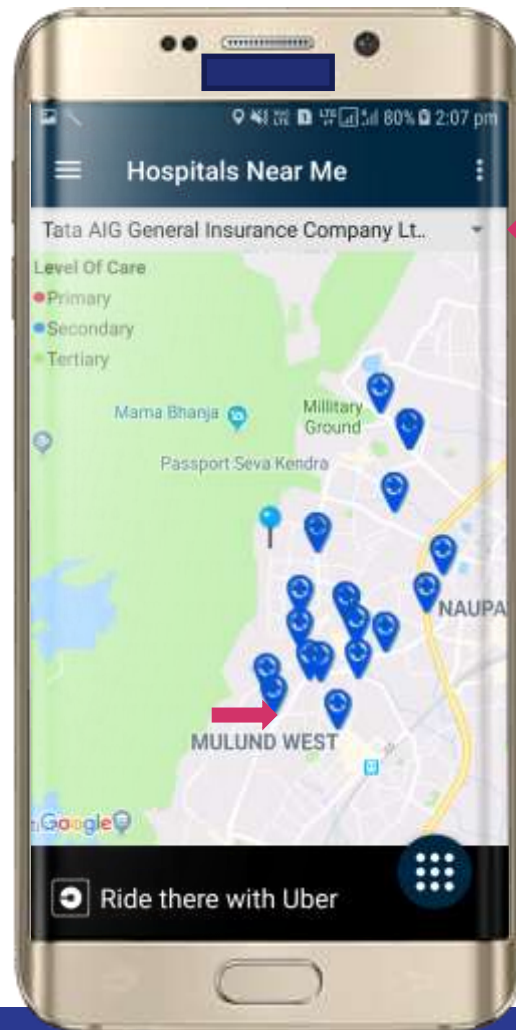
Main Screen

Tap to see Hospital
near your location



Hospitals Near Me

- Markers with respective colors will indicate level of care
- Tap on marker to view details and route from current location
- Tap on Ride with Uber to book a ride

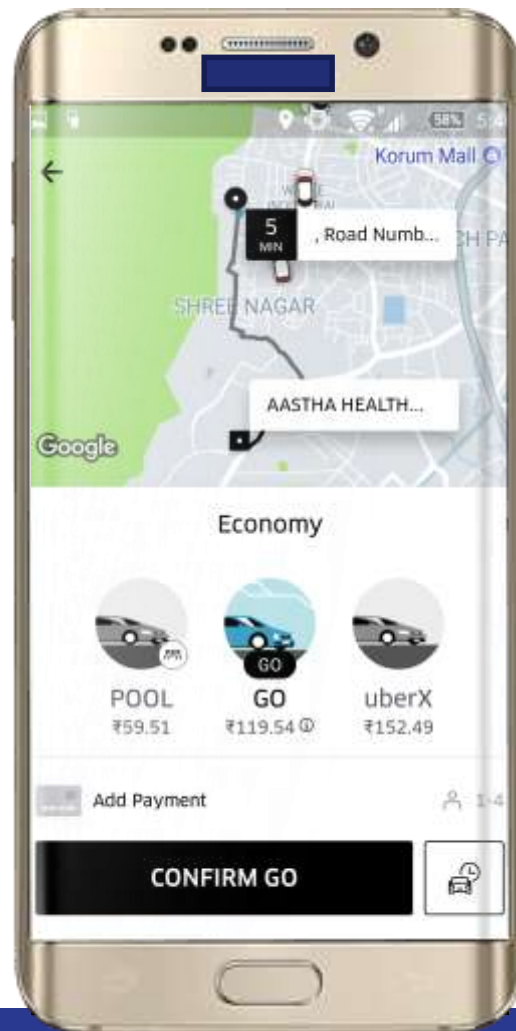


Level of care

- Primary
- Secondary
- Tertiary

User can change the Insurance company

Uber app



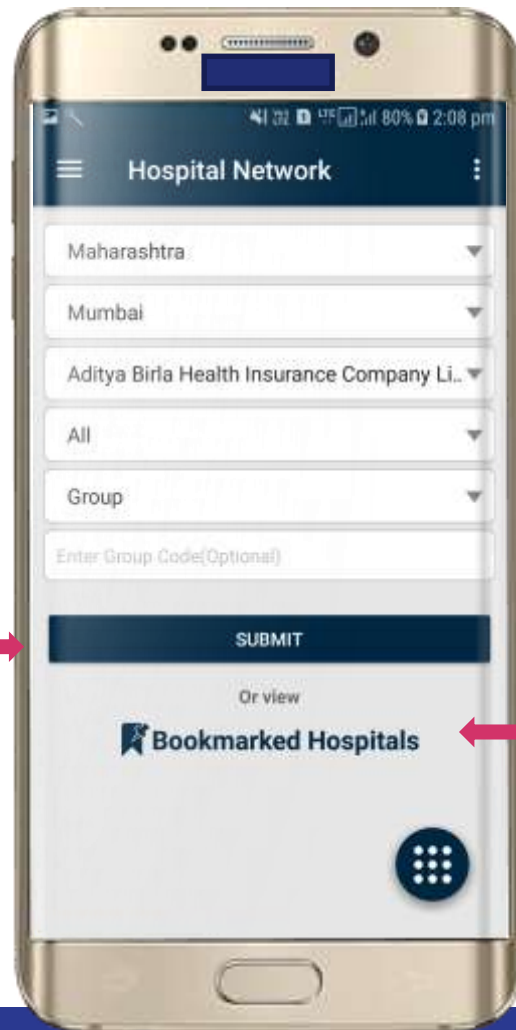
Main Screen



Tap for Hospital Network



Hospital Network



Fill in the details and Submit



Or Tap to view Bookmarked Hospitals



Hospital List

Tap to view Hospitals
Details



Or Tap to Bookmark /
UnBookmark Hospitals



Hospital Details



Tap to view location

Similarly here user can call / email / view Website by tapping on respective icons and Book a ride

Bookmarked Hospitals

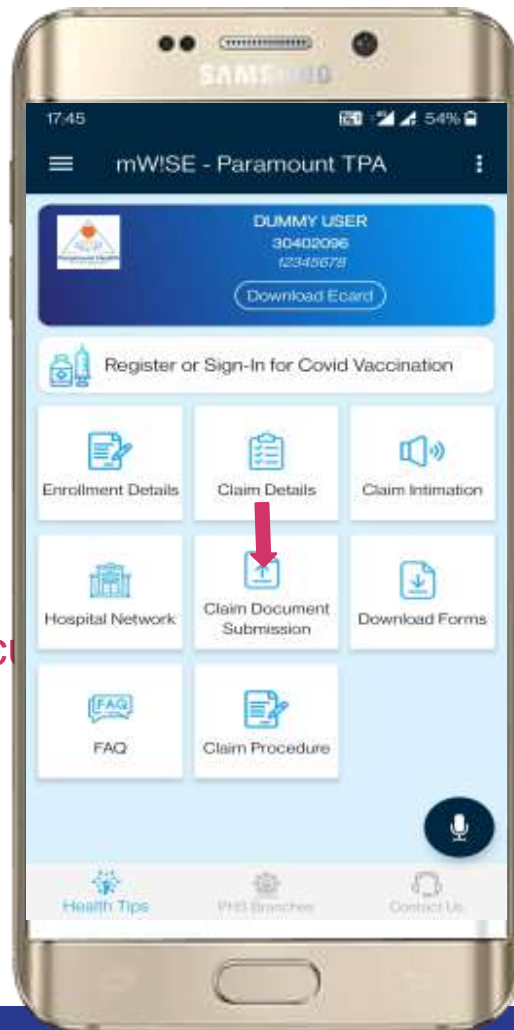
Tap to view Hospitals
Details



Tap to UnBookmark



Main Screen

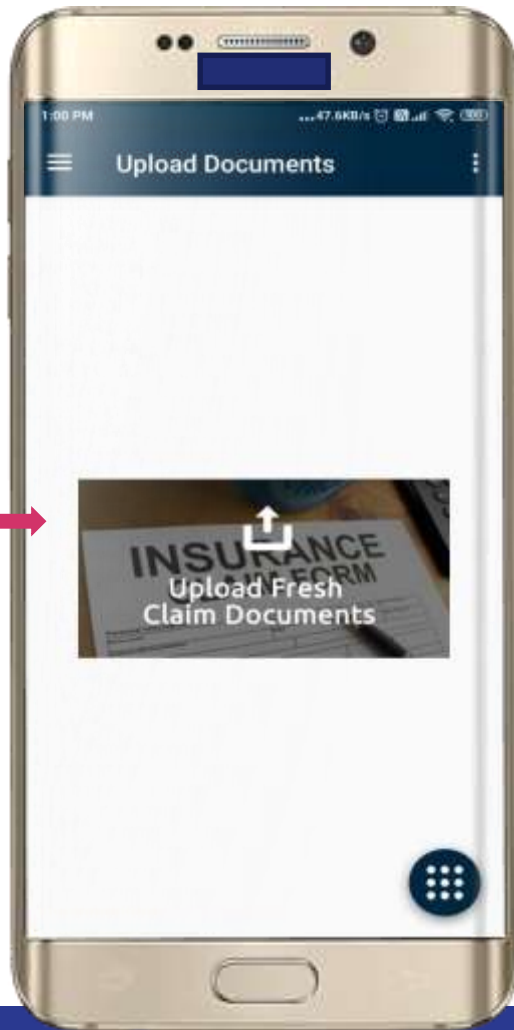


Tap to Upload Doc



Upload Documents

Tap to upload Fresh
Claim Document



Upload Documents

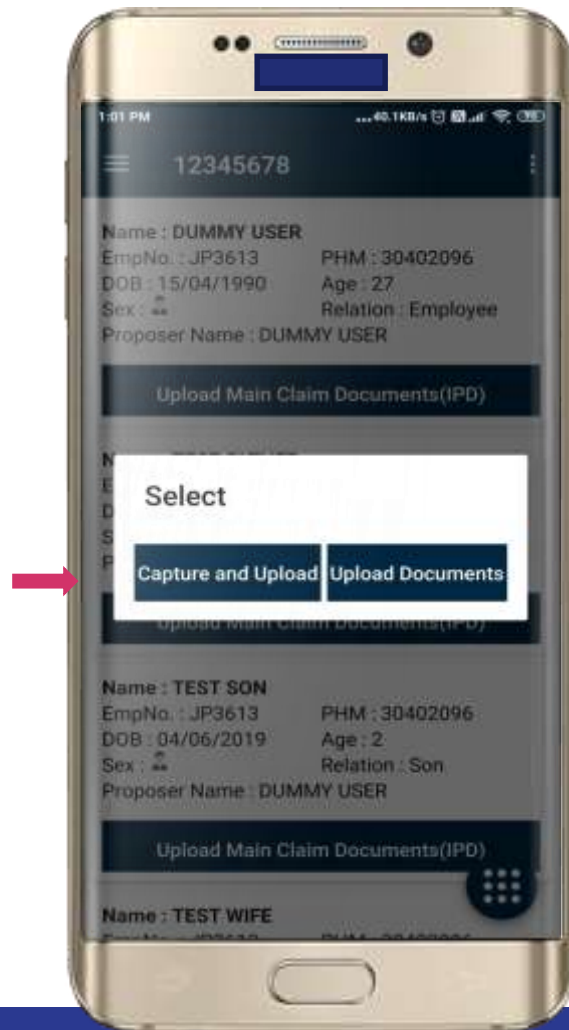
Tap on member against which document needs to be submitted.



Upload Documents

User can Capture Images from app or can upload already available documents

Tap to Capture



Upload Documents



Tap to Capture Images



Upload Documents



Tap to Upload images via camera



Upload Documents

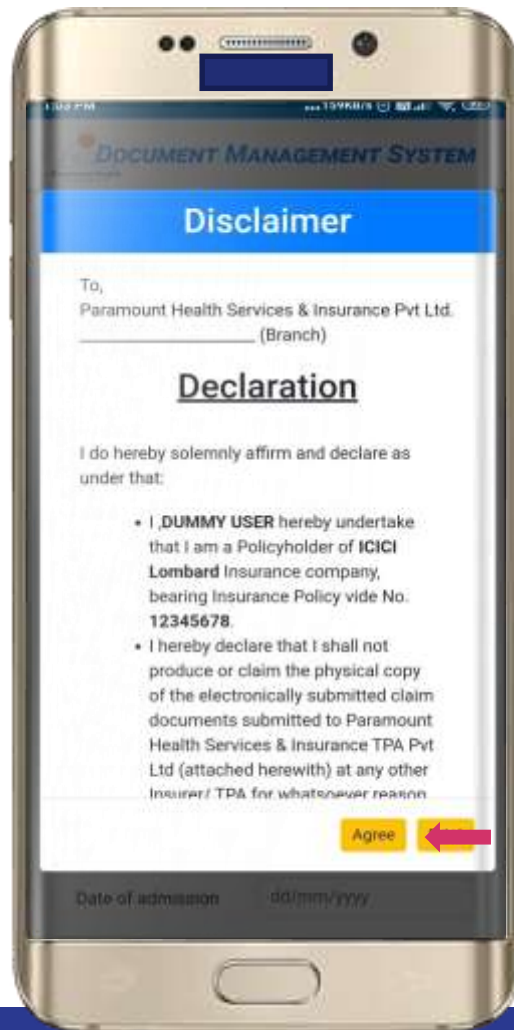
Tap to Submit



Tap to Delete if required



Upload Claim Documents



Tap to Accept the Self Agreement



Upload Claim Documents

The image shows a smartphone screen with the 'DOCUMENT MANAGEMENT SYSTEM' app. The screen is divided into two main sections: '1. PATIENT DETAILS' and '2. UPLOAD INFORMATION'. The patient details section contains fields for Patient Name, Insured Name, PHM No., Fir/Ext., Employee No., Insurance Name, Group Name, Policy No., Policy Period, Age, Gender, and Relation With Insured. The upload information section contains a list of instructions and a form with fields for PHS ID and Physical file submission Branch*.

1. PATIENT DETAILS

Patient Name : DUMMY USER | Insured Name: DUMMY USER | PHM No. : 30402096 | Fir/Ext. : 4580394 | Employee No. : JP3613 | Insurance Name : ICICI Lombard | Group Name : PARAMOUNT HEALTH SERVICES PVT LTD | Policy No. : 12345678 | Policy Period: 27/03/2017 - 31/03/2022 | Age : 27 | Gender : MALE | Relation With Insured : Employee

2. UPLOAD INFORMATION

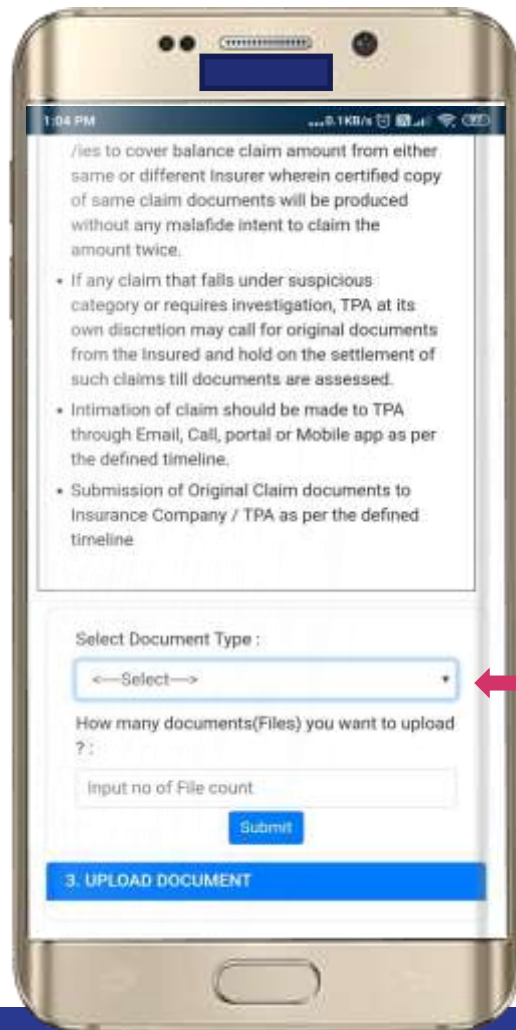
- Please click on **Agree** button before filing detail and proceeding further.
- Please do not upload scanned documents page by page.
- Select all scanned documents and upload at once in pdf format.
- [Click Here](#) to see how to browse and upload scanned documents.

PHS ID

Physical file submission Branch*

Tap to select File Submission Branch and enter DOA and DOD

Upload Claim Documents



1:04 PM 2.1KB/s

Files to cover balance claim amount from either same or different Insurer wherein certified copy of same claim documents will be produced without any malafide intent to claim the amount twice.

- If any claim that falls under suspicious category or requires investigation, TPA at its own discretion may call for original documents from the Insured and hold on the settlement of such claims till documents are assessed.
- Intimation of claim should be made to TPA through Email, Call, portal or Mobile app as per the defined timeline.
- Submission of Original Claim documents to Insurance Company / TPA as per the defined timeline

Select Document Type :

<--Select-->

How many documents(Files) you want to upload ? :

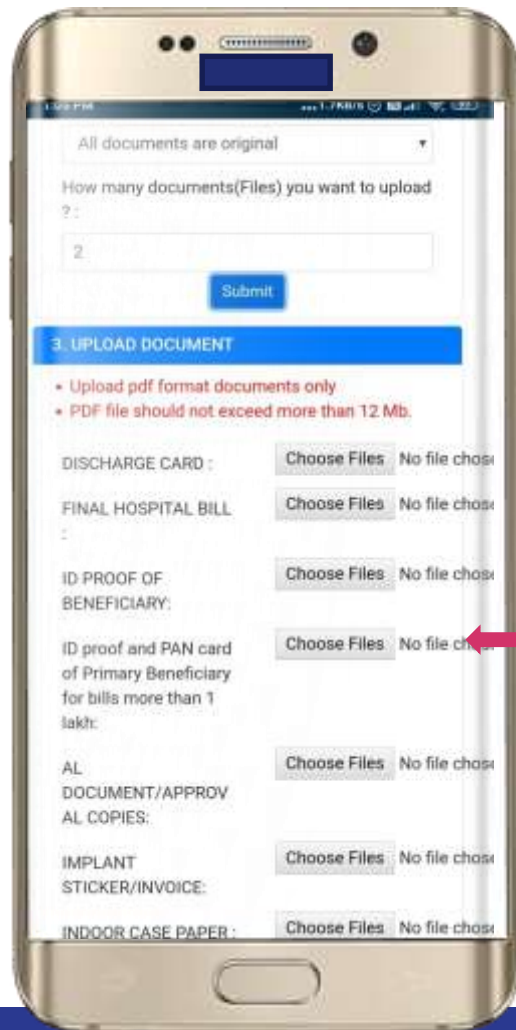
Input no of File count

Submit

3. UPLOAD DOCUMENT

After entering previous details you have to select document type and document count and then click submit button

Upload Claim Documents



The image shows a smartphone screen with a document upload interface. At the top, there is a status bar with the time 1:00 PM, signal strength, Wi-Fi, and battery icons. Below the status bar, there is a dropdown menu showing "All documents are original". Underneath, there is a question "How many documents(Files) you want to upload ?:" followed by a text input field containing the number "2". A blue "Submit" button is located below the input field. A blue header bar with the text "3. UPLOAD DOCUMENT" is positioned below the submit button. Below the header, there are two red bullet points: "Upload pdf format documents only" and "PDF file should not exceed more than 12 Mb.". The main content area lists several document categories, each with a "Choose Files" button and a "No file chosen" status. A red arrow points to the "Choose Files" button for the "ID proof and PAN card of Primary Beneficiary for bills more than 1 lakh:" category.

All documents are original

How many documents(Files) you want to upload ?:

2

Submit

3. UPLOAD DOCUMENT

- Upload pdf format documents only
- PDF file should not exceed more than 12 Mb.

DISCHARGE CARD : Choose Files No file chosen

FINAL HOSPITAL BILL : Choose Files No file chosen

ID PROOF OF BENEFICIARY: Choose Files No file chosen

ID proof and PAN card of Primary Beneficiary for bills more than 1 lakh: Choose Files No file chosen

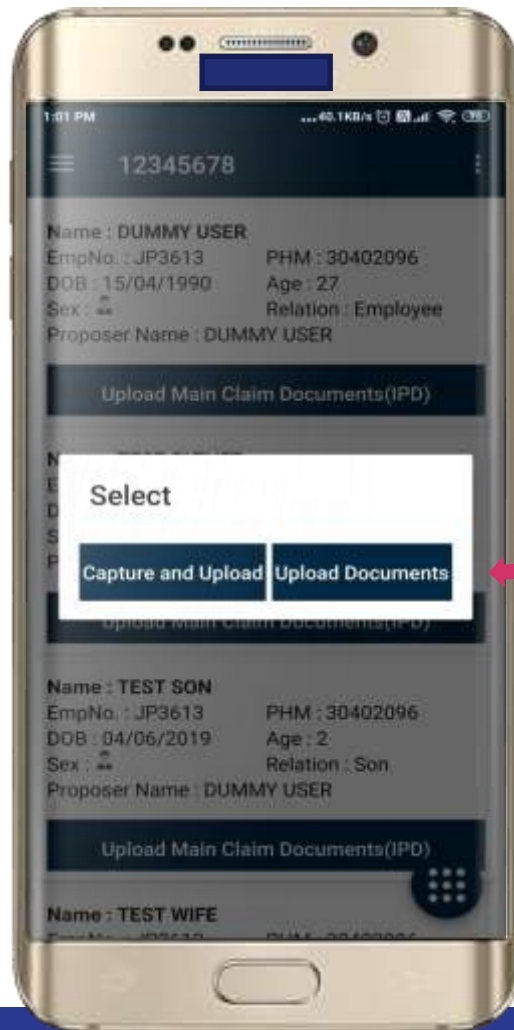
AL DOCUMENT/APPROVAL COPIES: Choose Files No file chosen

IMPLANT STICKER/INVOICE: Choose Files No file chosen

INDOOR CASE PAPER : Choose Files No file chosen

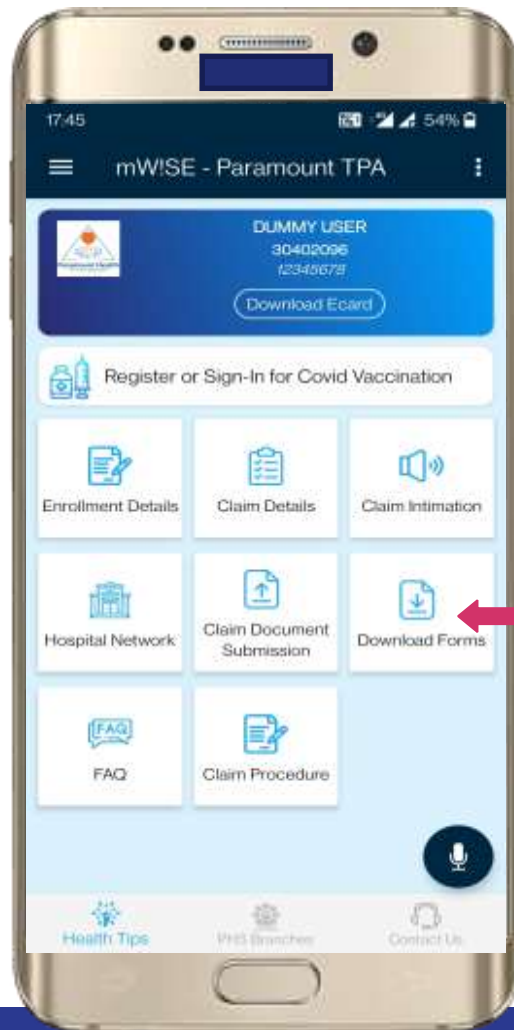
Choose which documents you want to upload and Click on choose files to upload documents.

Upload Documents



Similarly you can upload the Documents you have directly.

Main Screen



Tap to Download forms



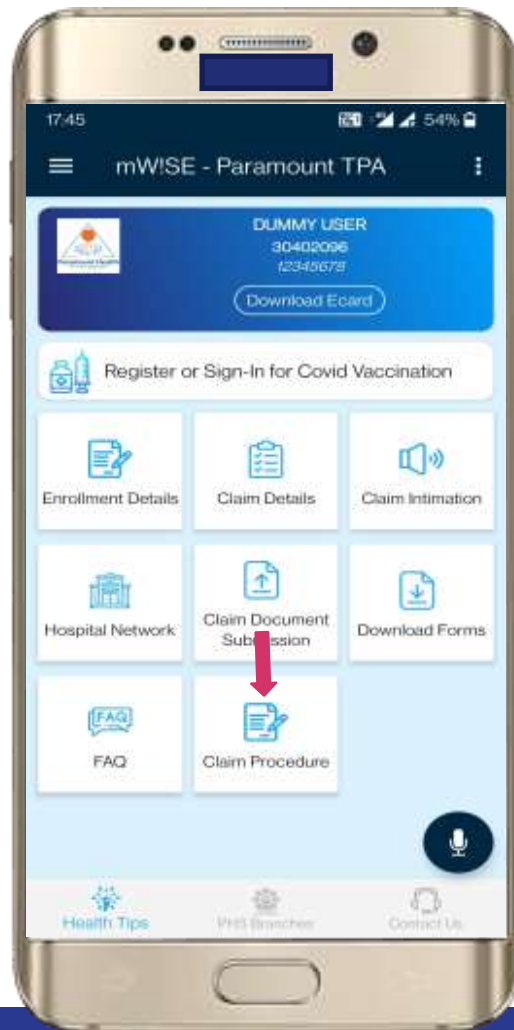
Download Forms



Tap to Download

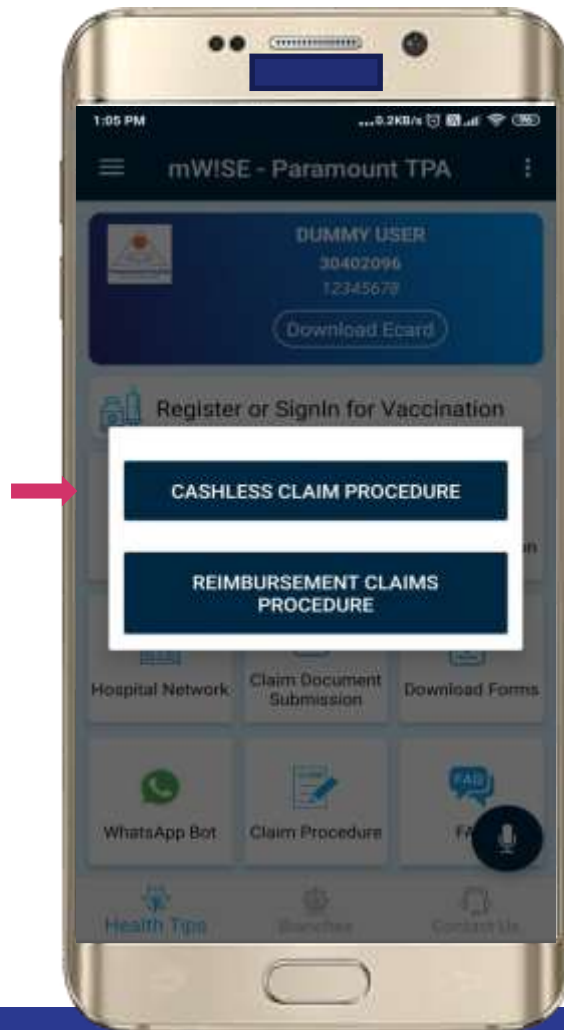


Main Screen



Tap to view Claim Procedures

Main Screen



Select Cashless or Reimbursement Procedure

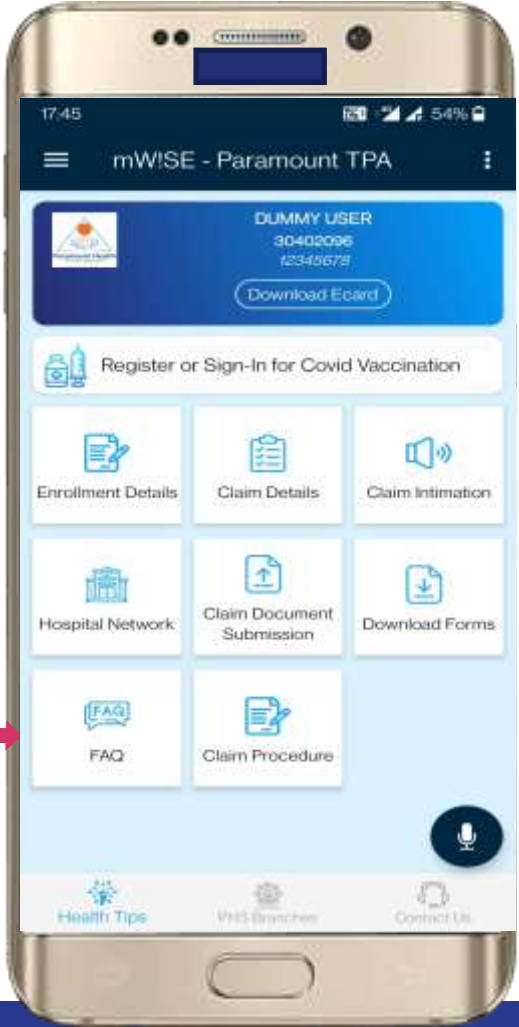
Cashless Claim Procedure Screen



Reimbursement Claim Procedure Screen



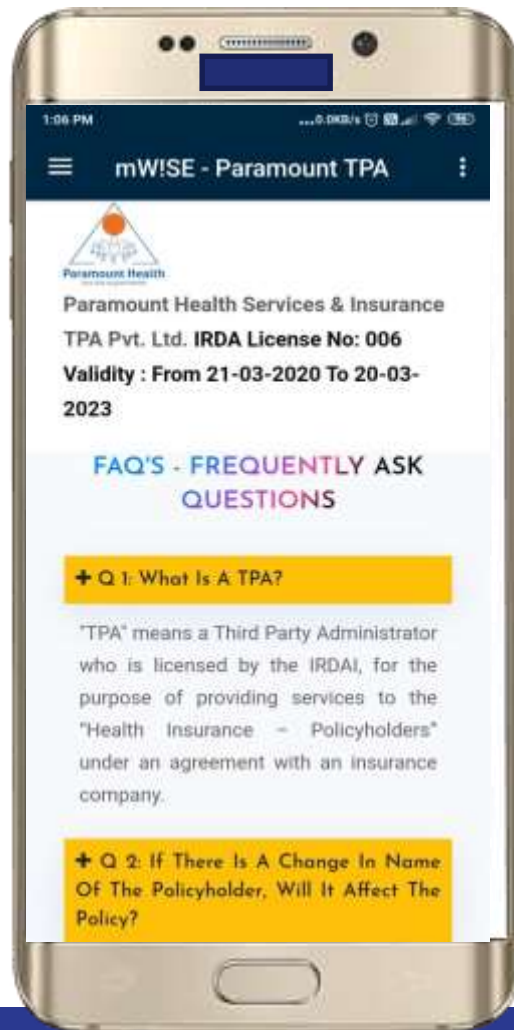
Main Screen



Tap to View FAQ



FAQScreen



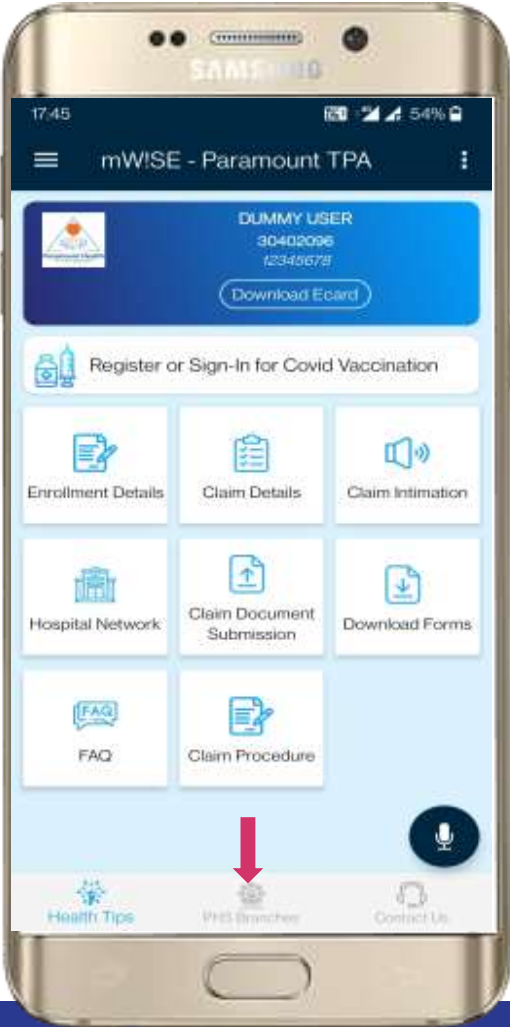
Main Screen



Tap to View Health Tips



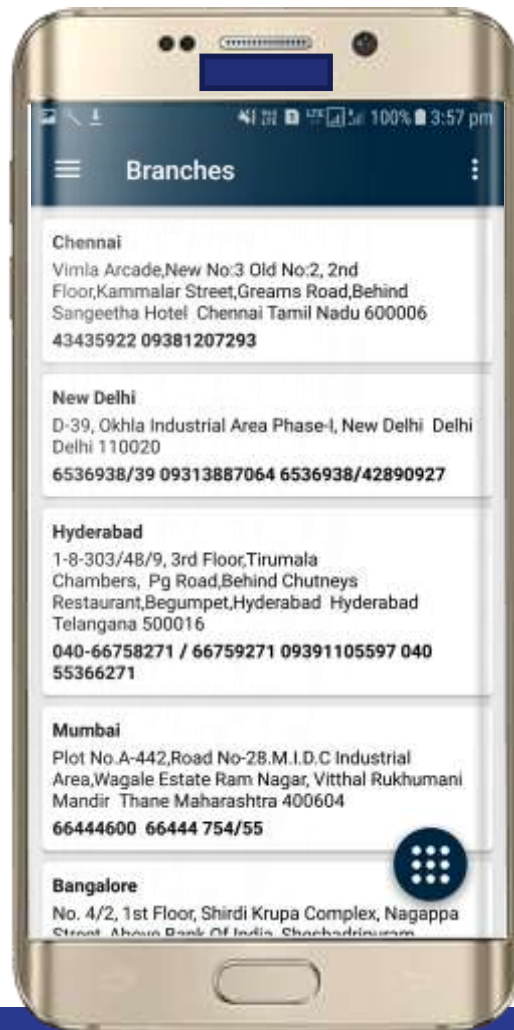
Main Screen



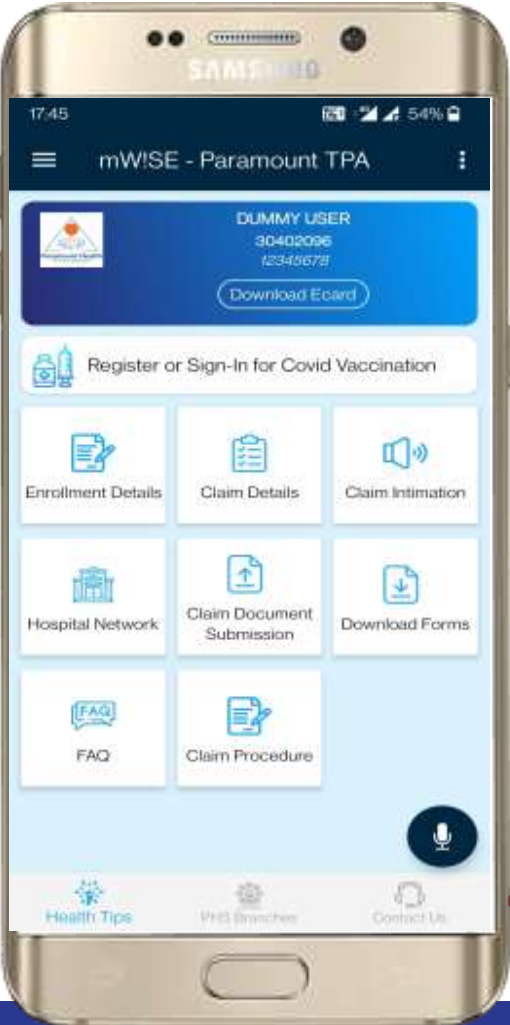
Tap to view PHS Branches



PHS Branches



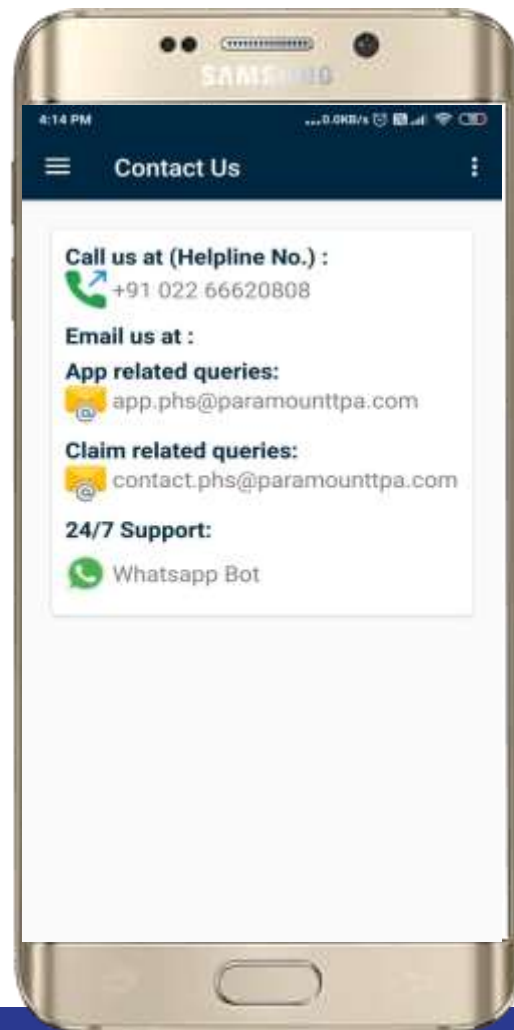
Main Screen



Tap to view Contact Us Details



Contact Us





Thank You

***Paramount Health Ser
vices & Insurance TPA***