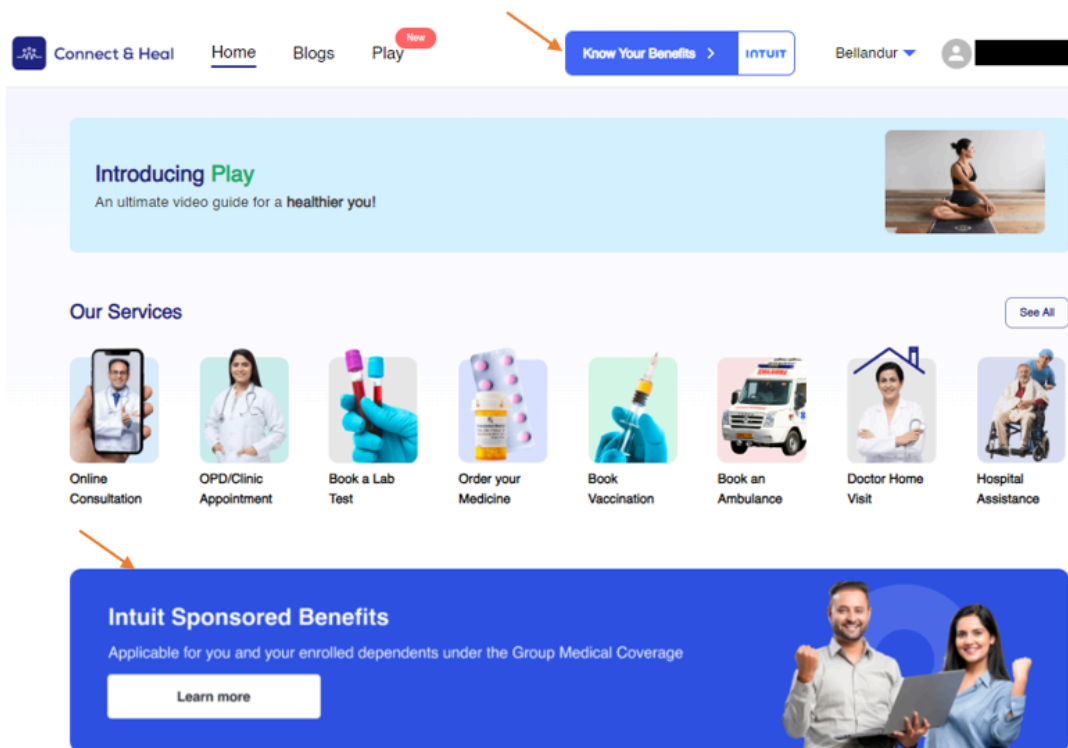


Connect and Heal Reimbursement User guide:

The purpose of this guide is to help you navigate <<CNH portal link>> to submit OPD, Dental, Vision, Prescribed Diagnostic and Pharmacy Reimbursement up to INR 30,000 limit. This benefit is applicable for you and your registered dependents under Group Medical Insurance. Please follow the steps referenced below. If you experience technical difficulties, please contact Connect and Heal directly by writing on <<CNH support email id>>

1. Log in to Connect and Heal with your SSO details: <<CNH portal link>>
2. To view Intuit Benefits,
 - a. Click on *'Know Your Benefits'* or
 - b. Click on *'Intuit Sponsored Benefits'*



3. Click on *'Submit Reimbursement Claims'* to submit OPD, Dental, Vision, Prescribed Diagnostic and Pharmacy reimbursement.



Reimbursement


Submit your receipts and required documents to claim your OPD reimbursements.
Policy terms and conditions will apply.

[Submit Reimbursement Claims](#)

[View Past Claims](#) →

4. Click on *'Proceed'* to submit OPD, Dental, Vision, Prescribed Diagnostic and Pharmacy reimbursement.

Reimbursement



Select Reimbursement Type

Intuit OPD Program

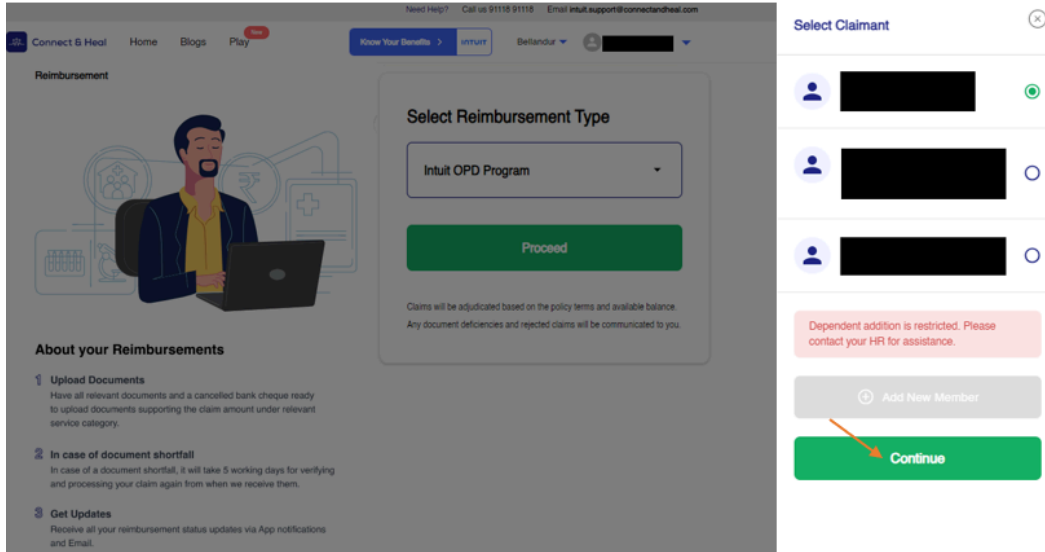
[Proceed](#)

Claims will be adjudicated based on the policy terms and available balance.
Any document deficiencies and rejected claims will be communicated to you.

About your Reimbursements

- 1 Upload Documents**
Have all relevant documents and a cancelled bank cheque ready to upload documents supporting the claim amount under relevant service category.
- 2 In case of document shortfall**
In case of a document shortfall, it will take 5 working days for verifying and processing your claim again from when we receive them.
- 3 Get Updates**
Receive all your reimbursement status updates via App notifications and Email.

5. Choose the member/dependent to submit OPD, Dental, Vision, Prescribed Diagnostic and Pharmacy reimbursement and click on *'Continue'*.



6. Choose 'OPD, Dental and Vision' and / or 'Prescribed Diagnostic' and / or 'Pharmacy' reimbursement type to submit reimbursement.



7. After choosing reimbursement type, upload and fill all mandatory claim related details and click on 'Proceed'.

Reimbursements

Claimant : [REDACTED] (Intuit OPD Program)

Upload documents for following

Max total file size 50mb : Supported documents - PDF, PNG, JPG, JPEG & DOC

OPD, Dental and Vision

Please ensure to follow the steps below for a hassle-free claim approval:

- Upload your Doctor's Prescription.
- Upload Invoices/Bills of your Prescription.
- Enter the amount you want to claim.

Claim Related Documents * Invoice/Bills * Claim Amount *

Add a File

Test.pdf Remove

Add a File

Test.pdf Remove

1000

Prescribed Diagnostics

Prescribed Pharmacy

[Proceed](#)

8. Add and choose bank account details (it should be only employees bank account details) and click on *'Continue'*.

The screenshot shows the reimbursement form from the previous step, but with a side panel open on the right titled "Select Bank For Select Bank". The side panel displays a selected bank account: "Test 12*****012 State Bank of India Savings Account" with a "View" button. Below this, there is an "Add New Bank Account" button and a green "Continue" button with an orange arrow pointing to it.

9. Click on *'Submit Claim'* to submit reimbursement claim.

Reimbursement



OPD Reimbursement

Claimant : [REDACTED] (Intuit OPD Program)

Consultation

2 documents uploaded

₹ 1000

Claim ₹ 1000

Edit

Bank Account Details

Test

12*****012

State Bank of India

SAVING ACCOUNT

Submit Claim

About your Reimbursements

1 Upload Documents

Have all relevant documents and a cancelled bank cheque ready to upload documents supporting the claim amount under relevant service category.

2 In case of document shortfall

In case of a document shortfall, it will take 5 working days for verifying and processing your claim again from when we receive them.

3 Get Updates

Receive all your reimbursement status updates via App notifications and Email.

10. Once reimbursement submission is completed, you will receive Connect and Heal email and SMS confirmations.