



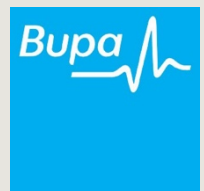
Your benefits summary.

Scheme name

Intuit Limited

Start date

1 August 2021



You're in safe hands with Bupa.

We're here for the big things and the little things in your life. From fast access to specialist advice and treatment to everyday wellbeing tips, you can always count on us.

Access to care

For certain medical conditions you can call us directly for a referral to a consultant, therapist or mental health and wellbeing therapist usually without seeing your GP*. We call this our Direct Access service. For details about cover for Direct Access and how it works please see the Benefits section in this summary under the heading 'Direct Access' and the 'Further details' section of your certificate.

Taking care of your mental health

We understand how helpful it can be to talk. That's why you can speak to a trained mental health adviser about whatever's on your mind. If you aren't feeling yourself, call our mental health support team, without the need for a GP referral*.

Worried about others? As a parent or carer of a young person, you're closer to them than most. So, if you pick up on a worrying change in their mood or behaviour, trust your instinct – call our Family Mental HealthLine any weekday from 8am to 6pm on **0345 266 7938**[^].

Get trusted mental health advice at **[bupa.co.uk/mental-health](https://www.bupa.co.uk/mental-health)**

Keeping you healthy

Digital GP gives you 24/7 access to video appointments with GPs, nurses and pharmacists from your own home and prescriptions delivered to your door or to a pharmacy of your choice.*

If you have any questions or worries about your health call our confidential Bupa Anytime HealthLine on **0345 607 7777**[^]. Our qualified nursing team is on hand 24 hours a day, so whatever your health questions or concern, they have the skills and practical, professional experience to help.

For example, you can talk about medication, rashes, bumps and lumps, surgery, back pain, vomiting, diarrhoea and abdominal pain, fever, flu, coughs, headaches and more.

Get trusted information and advice

It's easy to search for online. We have a range of information available for you from podcasts, health tools and health A to Zs. Visit **[bupa.co.uk/health-information](https://www.bupa.co.uk/health-information)**

*Please refer to the Benefits section in this summary to check your cover for Digital GP.

†Direct Access telephone services are available as long as the symptoms are covered under the scheme. If your cover excludes conditions you had before your cover started, we'll ask you to provide evidence from your GP that your symptoms are not-pre-existing for a period of up to two years from the date your cover started (or five years in the case of mental health) before we can refer you to a consultant or therapist through the Direct Access service. Always call us first to check your eligibility.

[^]Calls may be recorded and to maintain the quality of our service, a nursing manager may monitor some calls always respecting confidentiality of the call.

Benefits summary.

Here is a high-level overview of the scheme benefits. Please read in conjunction with the relevant guide and certificate.

Depending on your scheme, you will be covered for a range of benefits including consultant fees, scans and hospital stays. We'll help you get the specialist support you need so you can get back to doing the things you love sooner.

Type of cover	Option selected
Applicant underwriting	Medical History Disregarded / Non-Underwritten
Dependant underwriting	Medical History Disregarded / Non-Underwritten
Excess	No Excess
Out-patient benefit	Full Refund
Complementary medicine	Full Refund
Physiotherapy	Included up to out-patient benefit limits
Hospital access	Participating Network
Consultant access	Full Refund with fee-assured consultants. Up to Bupa limits with Bupa recognised consultants
Private ambulance	£80 per trip with no annual limit
Mental health cover	Up to a maximum of 45 days combined day-patient and in-patient care
Cancer cover	Included
Cash benefits – cancer	£100 per day for radiotherapy, chemotherapy or surgical operations performed in your home or by the NHS as in, day or out-patient treatment
Cash benefits – NHS	£50 per night up to a maximum of 35 nights per person per benefit year

Benefits summary.

Type of cover	Option selected
Home nursing	Up to £2000 immediately following private eligible in-patient Treatment
Case management	Provided; including expertise from condition specific Specialist Patient Support teams
Overseas emergency treatment	Included – UK monetary limits apply
Repatriation	Included
Babylon Digital GP	24/7 access to health advice using telephone or online video GP consultations including primary care appointments and the symptom checker through the Babylon app
Procedure specific cash benefit	Included
Advanced Therapies	List A

Direct Access	Option selected
Direct Access – mental health	Included
Direct Access – muscles, bones and joints	Included
Direct Access – cancer	Included

Exclusions.

Our main exclusions are:

- ageing, menopause and puberty
- accident and emergency treatment
- birth control, contraception, sexual problems and gender dysphoria or reassignment
- chronic conditions
- cosmetic, reconstructive or weight loss treatment
- deafness
- dialysis
- eyesight
- pregnancy and childbirth
- screening, monitoring and preventive treatment
- sleep problems and disorders
- speech disorders.

Please refer to your guide and certificate for a full explanation of your benefits and exclusions.

Bupa Anytime HealthLine and Digital GP services are not regulated by the Financial Conduct Authority or the Prudential Regulation Authority.

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